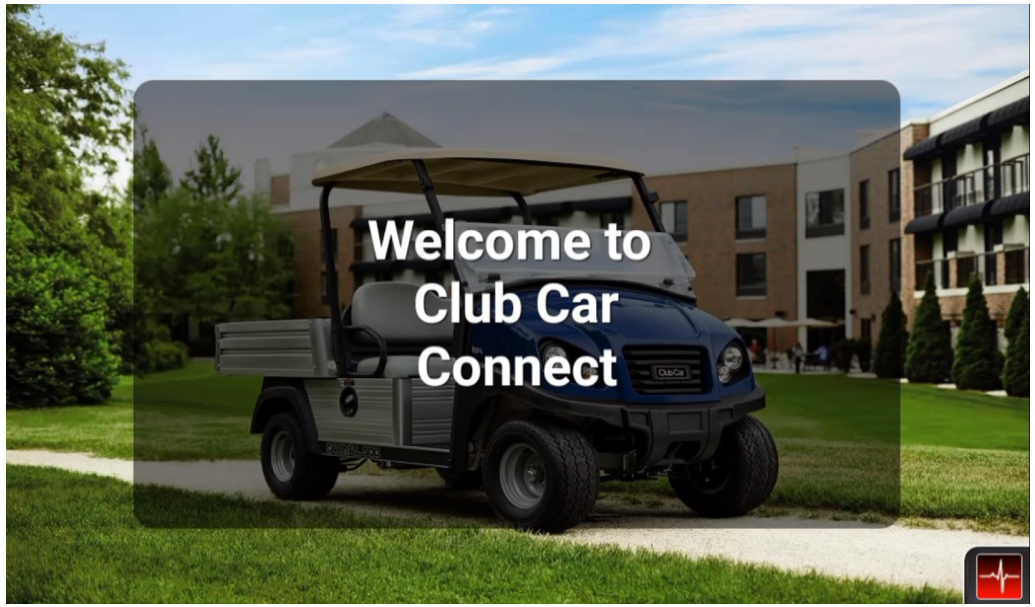
CLUB CAR CONNECT

2021 R3 COMMERCIAL CONNECT

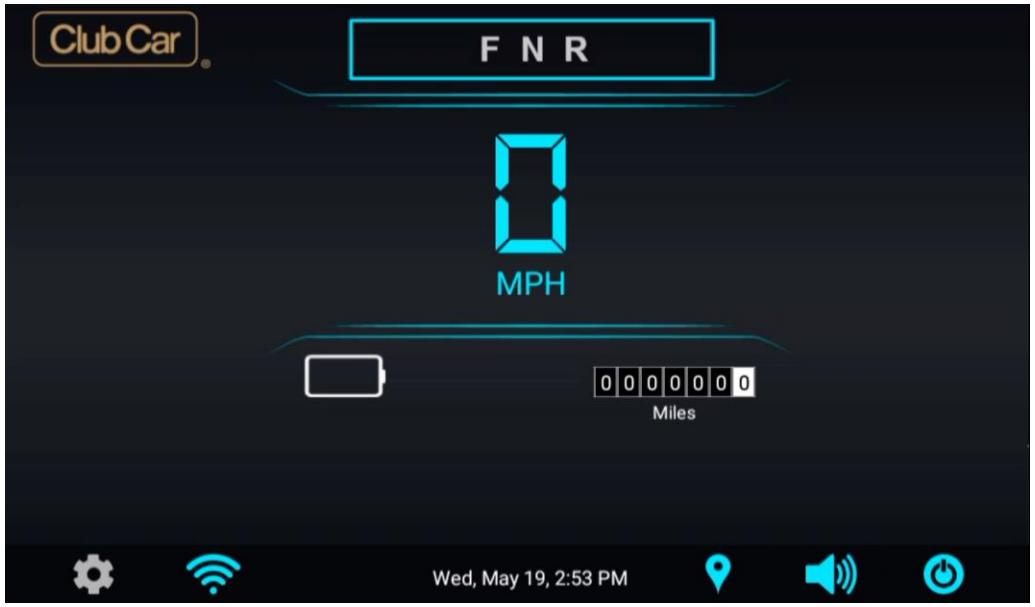
Commercial Home Page (Commercial vs. Member Car)



Add New Feature Set

Activated features		
☑ Car control	☐ Member Cars	☐ Select ++
☑ Real-time tracking	☑ Survey	☐ Shark Power
☐ Golfer experience	☑ Service	☐ Shark Monthly Billing
☐ Tournament scoring	☐ Visage Bluetooth	☐ Shark Experience BtoC
☐ Flyovers		☐ Shark Experience BtoB Light
☑ AdMan Pro	☐ Shark Prime	☐ Shark B2C F&B
☑ AdMan Event	☐ Select BT	☐ Shark Trial
☑ Commercial	☐ Select +	☐ Shark Upgrades

Commercial Only



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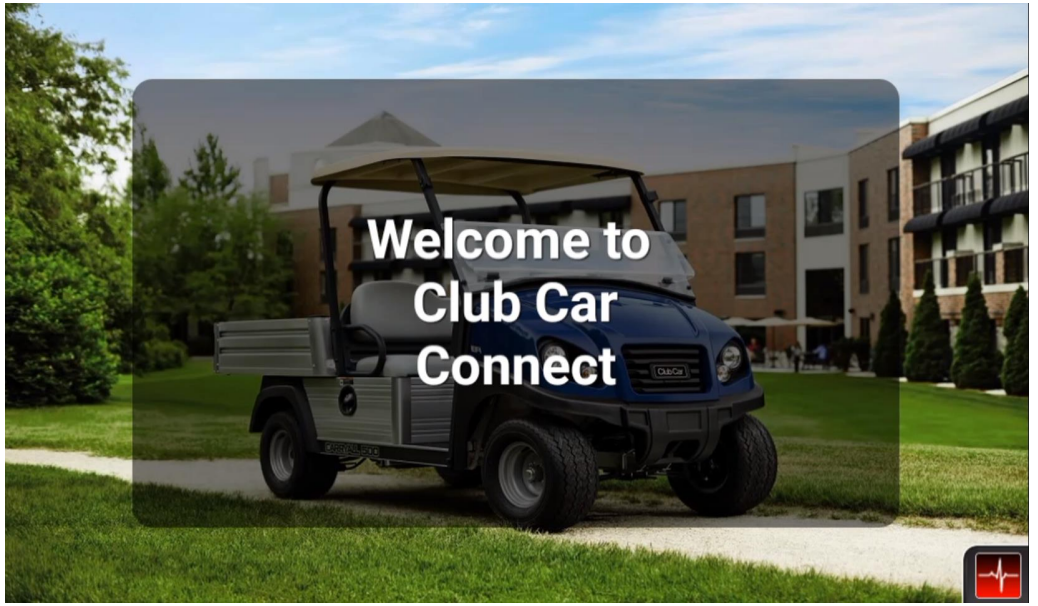
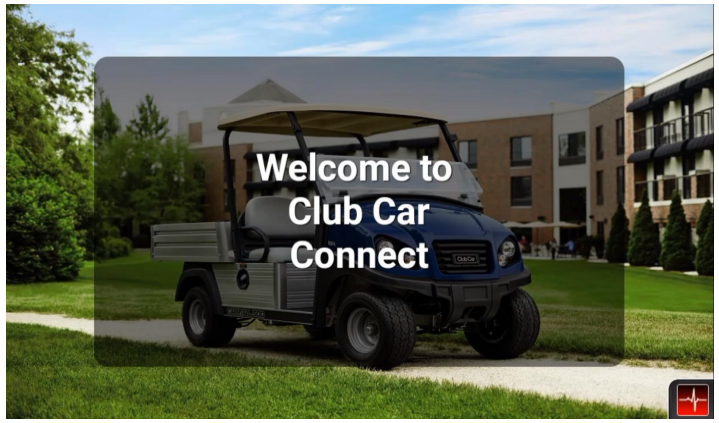
Commercial + Member Car



COMMERCIAL FEATURE ONLY

Commercial Home Page (By Car Type)

Fleet Car

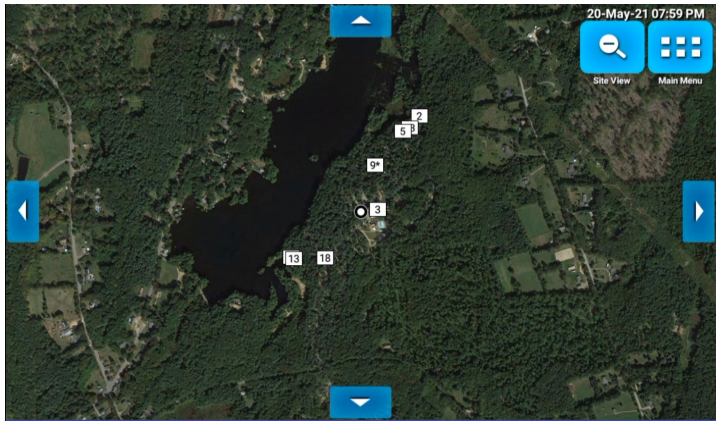


Car Type Selection from VCC or VDU

- ☐ Fleet Default
- ☐ Special needs

When Fleet Default or Special Needs Selected – Default Home Screen is the Welcome Screen (Same as Golf)

Staff Car



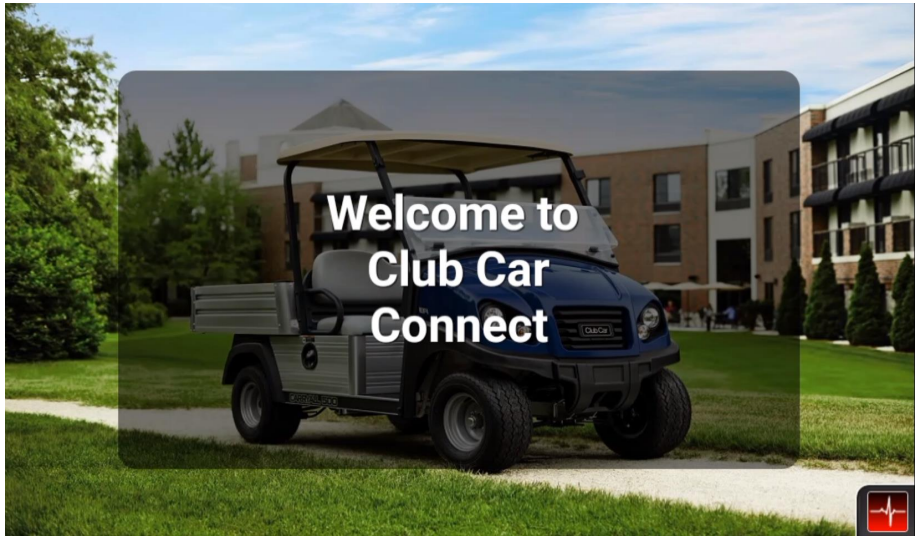
Car Type Selection from VCC or VDU

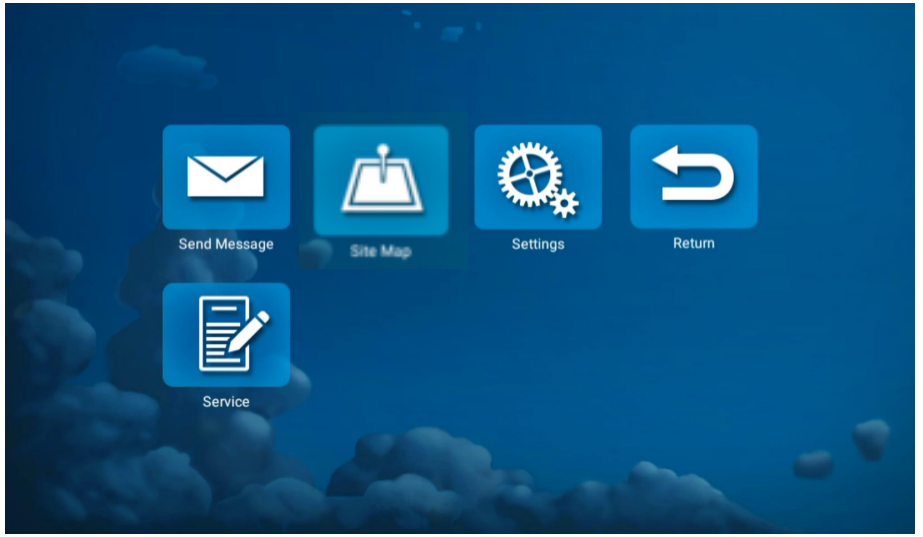
- ☐ Staff car
- ☐ Hospitality car

When Staff or Hospitality Car Selected – Default Home Screen is the Site View with all cars displayed (Same as Golf Marshal and Beverage Car type)

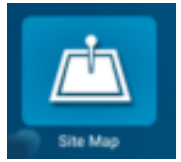
Main Menu – Commercial Feature Only

- Commercial UI applies to all Car Type (Fleet and Special Needs)
- User Touches Welcome Screen to open Main Menu
- Main Menu Options
  - Site Map
  - Settings
  - Send Message (when Real-time Tracking Admin Feature is selected)
  - Service (when Service Admin Feature is selected)





Site Map – Commercial Feature Only

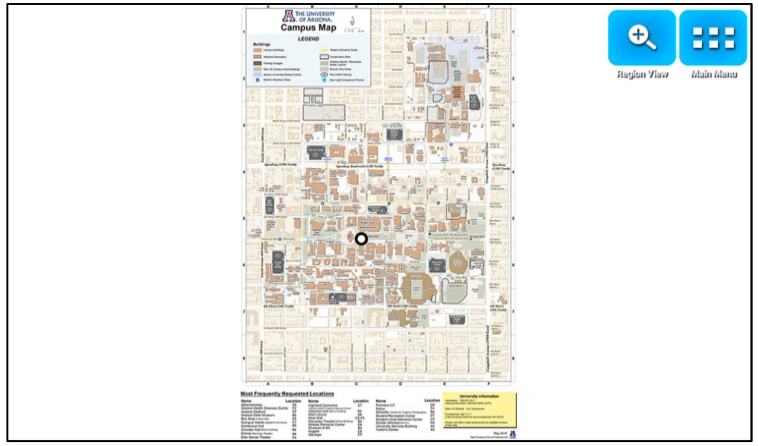


Club Car®

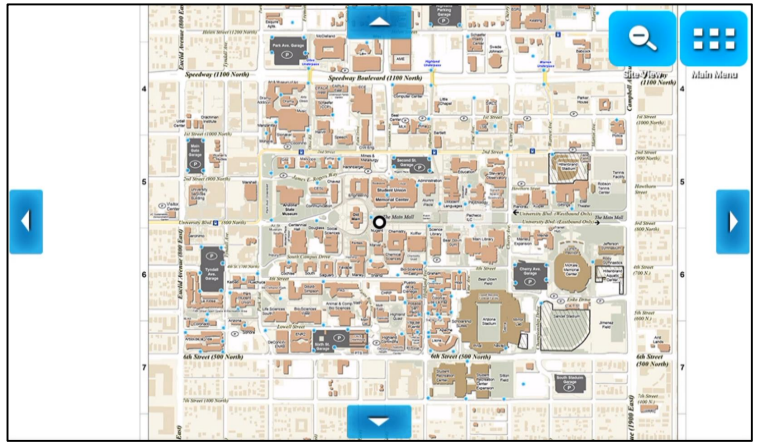
- Upon selecting Site Map, the Site Map “Site View” will display
- User has two options from this view
  - Return to Main Menu
  - Zoom to Region View
- Site Map is created by graphics team and loaded in VCC during Site Set-up (if no site map is loaded, default is a black screen with buttons at top right)
- Site map is a JSON file (GPS data included) and can be a google map image or a custom image provided by the customer

Site View –
Google Map

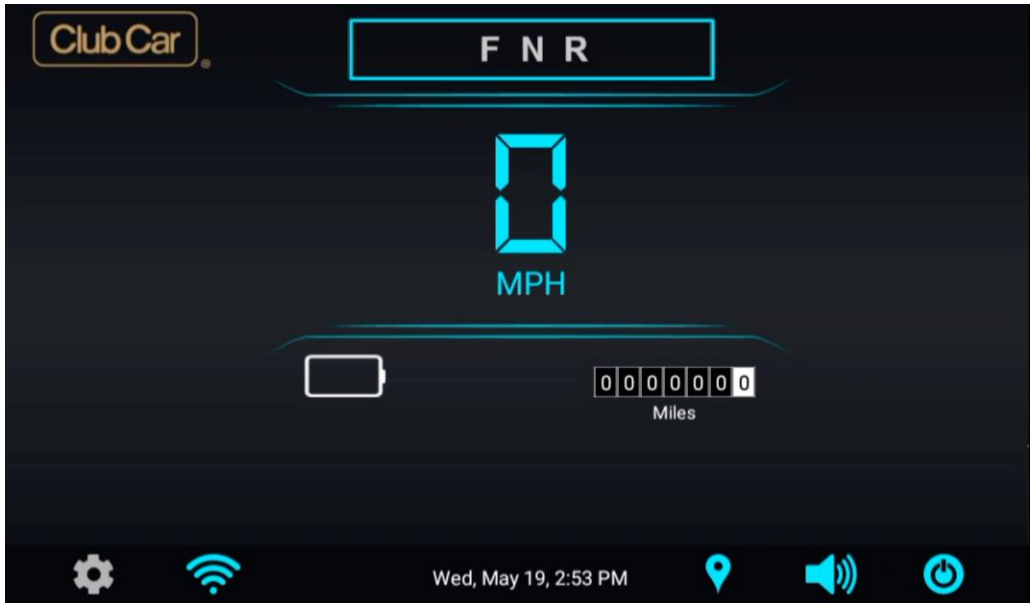
Region View –
Google Map



Site View –
Custom Image



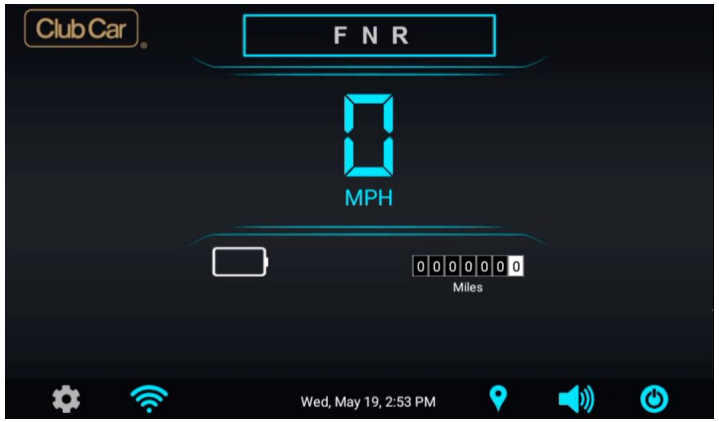
Region View –
Custom Image



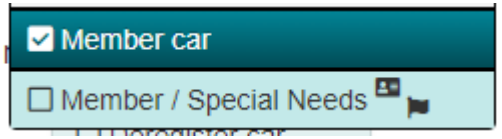
COMMERCIAL + MEMBER CAR (COMMERCIAL CONNECT APP)

Commercial Home Page (By Car Type)

Member Car (Rename “Rental”)

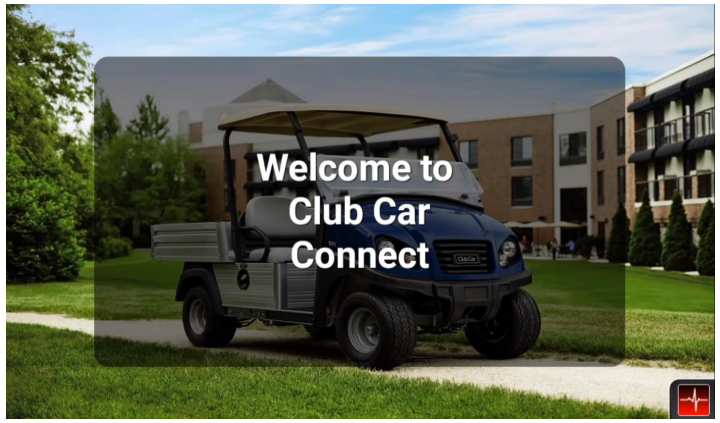


Car Type Selection from VCC or VDU

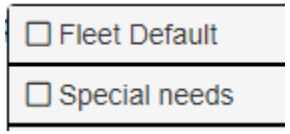


Member Car and Member / Special Needs will launch Commercial UI as Default App

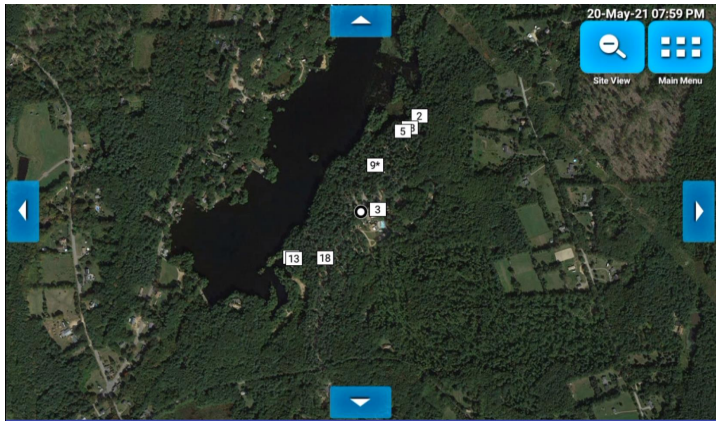
Fleet Car



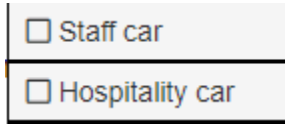
Car Type Selection from VCC or VDU



Selecting Fleet Default or Special Needs will minimize Commercial UI and perform the same as a “Commercial Only Featured Car”

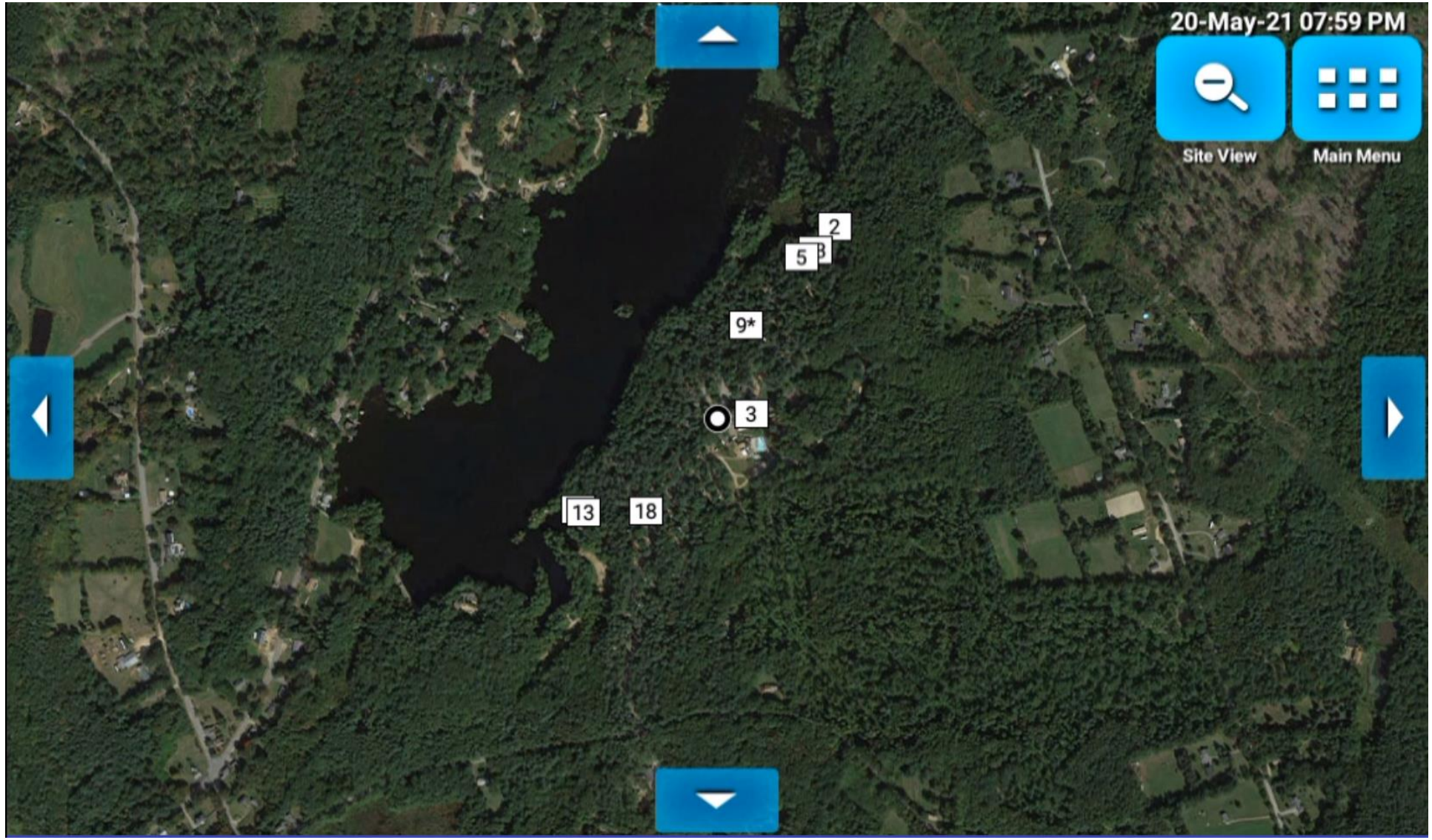


Car Type Selection from VCC or VDU



Selecting Staff or Hospitality Car will minimize Commercial UI and perform the same as a “Commercial Only Featured” Car

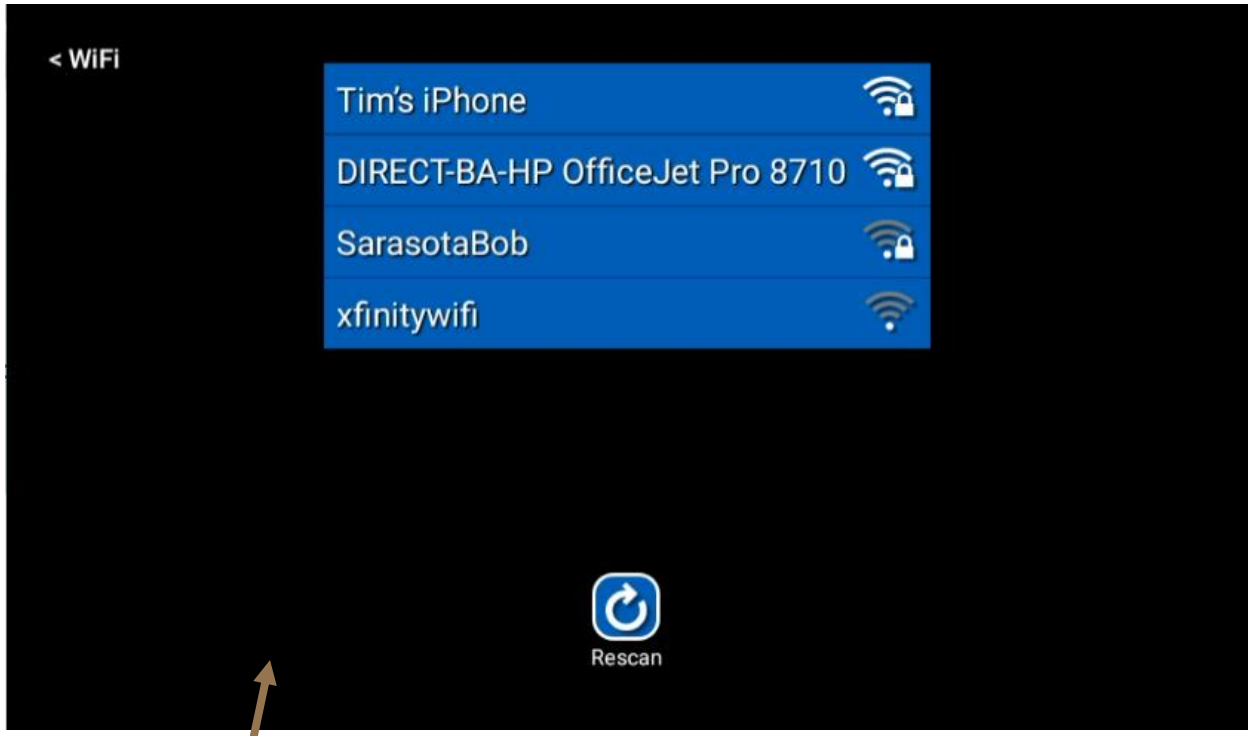
Pine Acres Campground Fleet Manager Mode

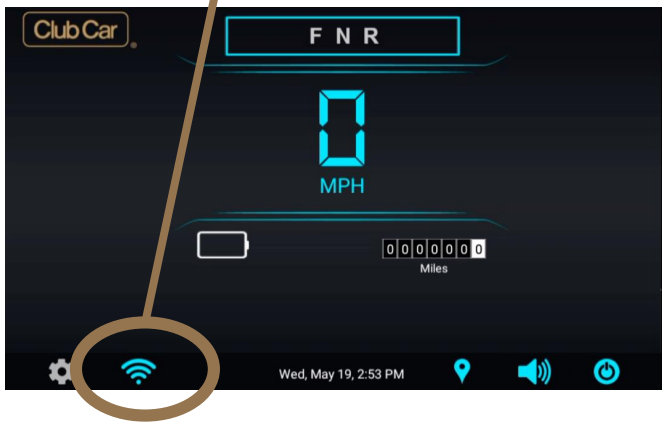


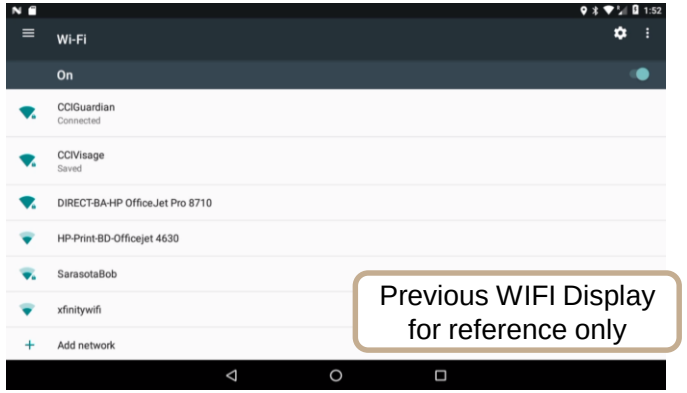
WIFI Selection

- New WIFI UI
  - Displays all WIFI devices in the area
  - Select the desired WIFI and enter Password
  - Unit will connect to WIFI and stay up to date with any course action zone changes, ad campaigns, site setting updates, etc..

- Other WIFI Information
  - Not 5Ghz capable (will not show on VDU)
  - Unlimited networks/passwords can be stored
  - CCIGuardian and CCIVisage networks always saved but do not show on WIFI page so cannot be removed
  - Unit will connect with CCIGuardian / CCIVisage networks at course



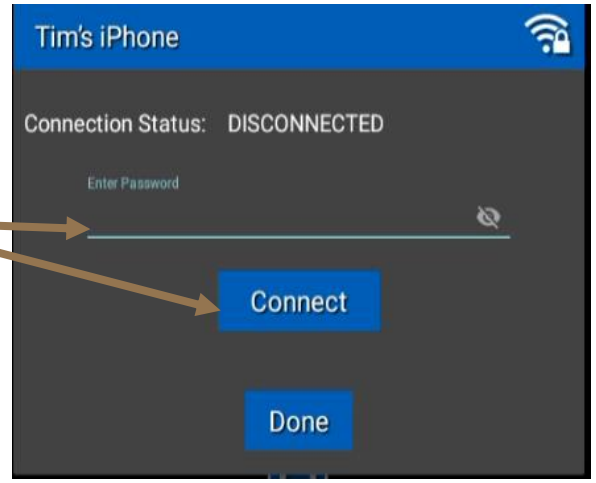




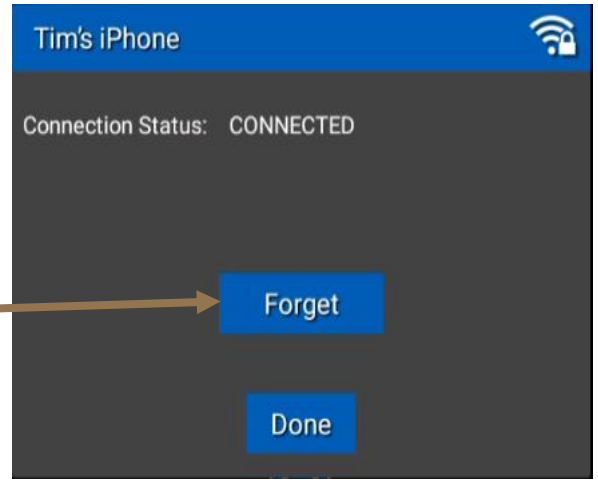
Previous WIFI Display for reference only

Connecting a WIFI Network

To connect a network, select the network, enter Password and tap connect on pop-up menu

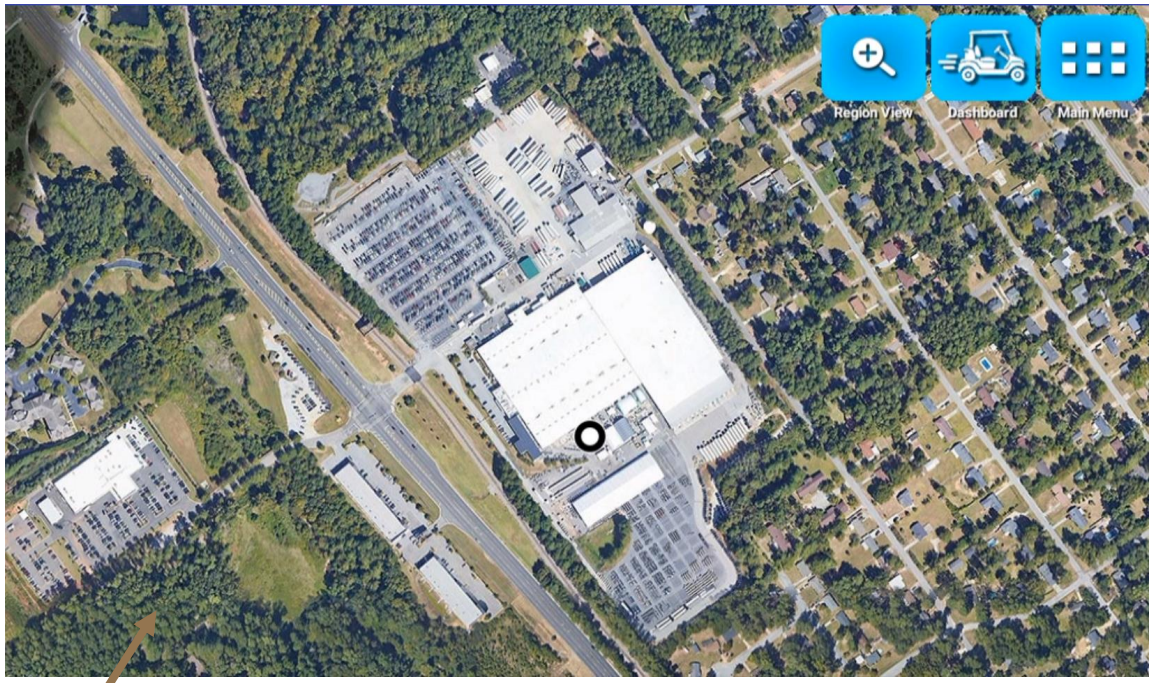


To forget a network, select the network and tap forget on pop-up menu

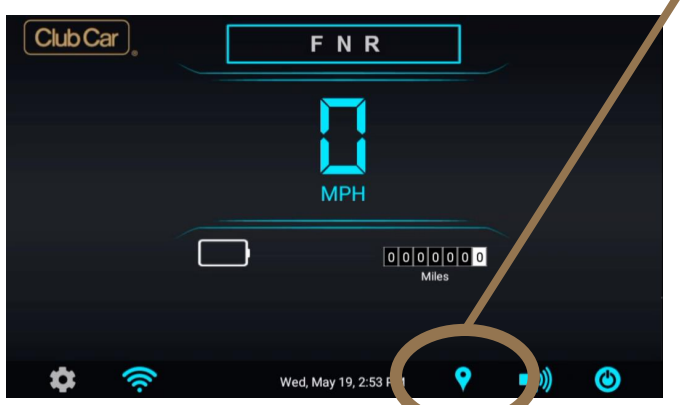


Site Map Selection

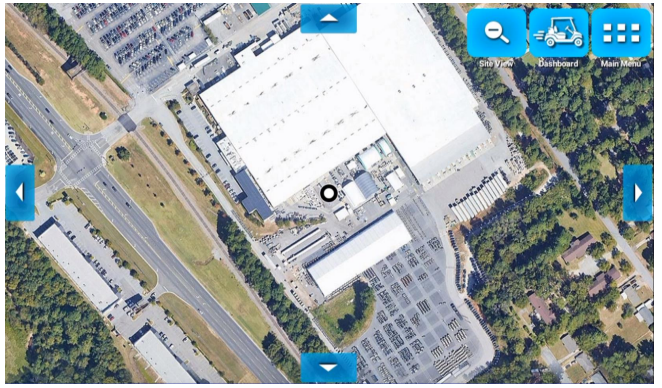
- Open Site Map (Location Icon)
  - From Commercial Dashboard, Customer can open Site Map by selecting the Location Icon
  - Site View is the Default map display
  - Three Navigation Buttons
    - Region View
    - Return to “Dashboard”
    - Main Menu



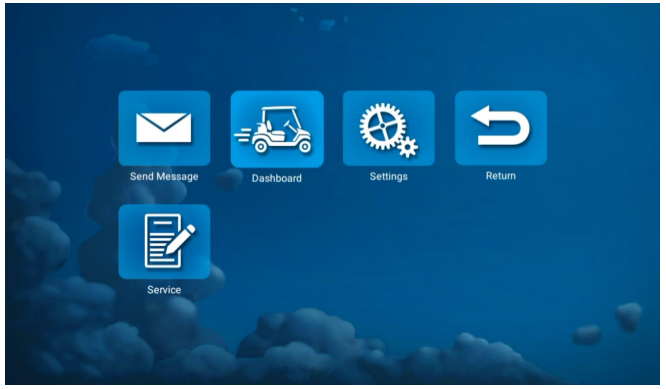
Site View



Commercial Dashboard



Region View



Main Menu

Commercial Feature - RFID

COMMERCIAL PEOPLE MANAGEMENT

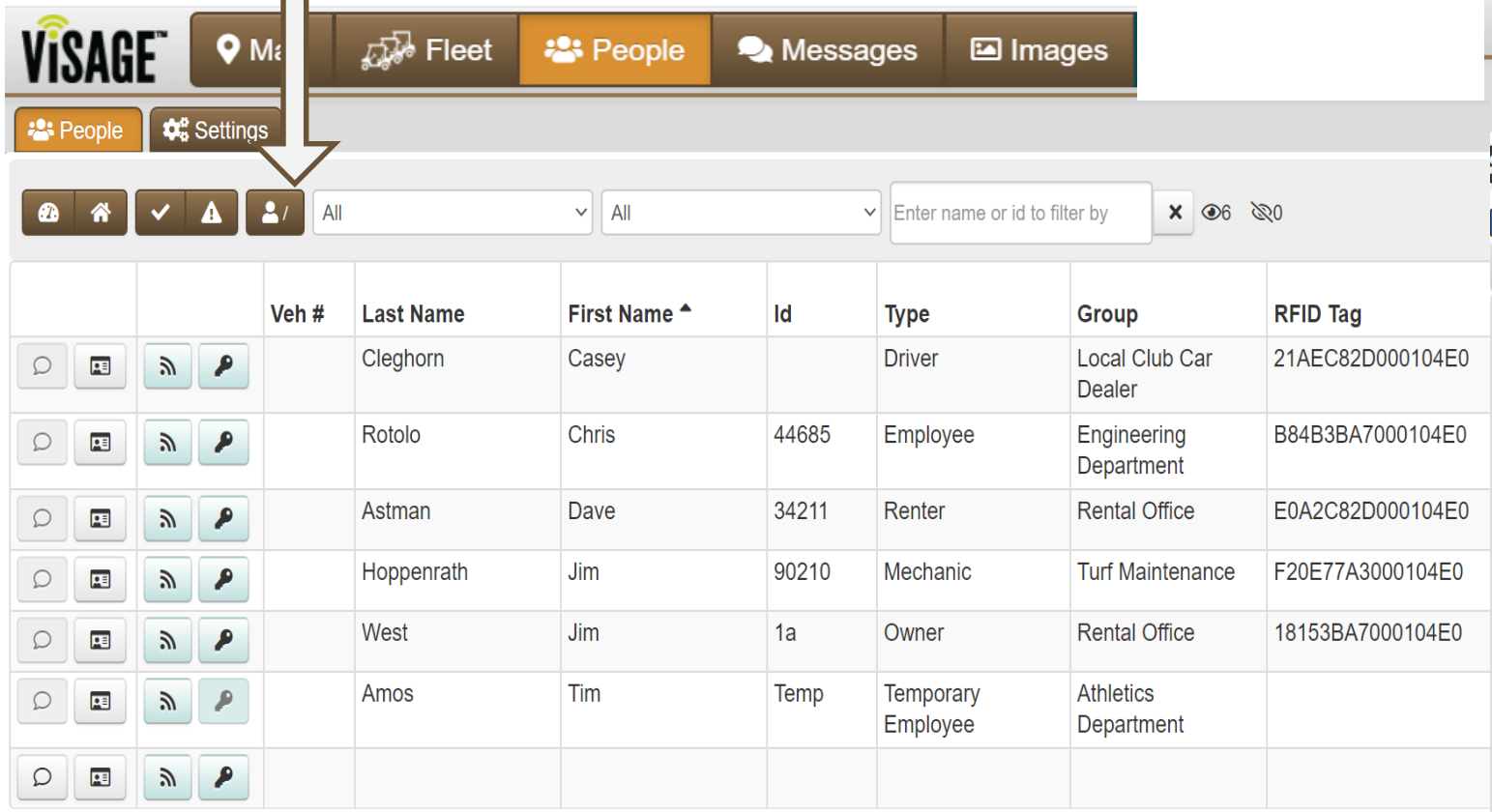
People – Manage Driver Vehicle Access from VCC

Filters include:
- Logged into vehicle
- Not logged in
- People with alerts
- People without alerts

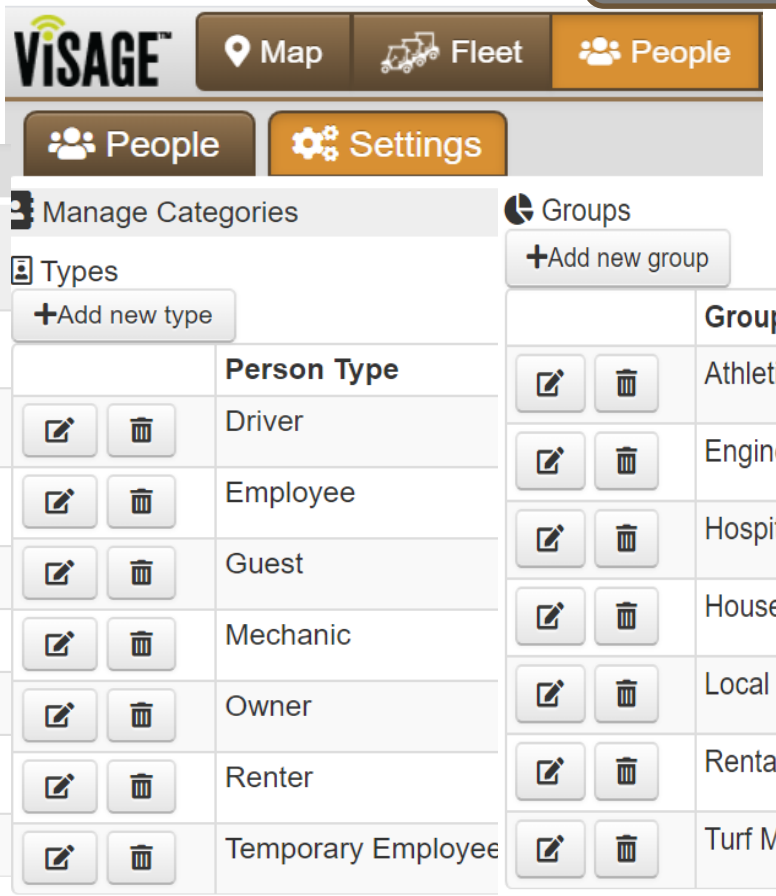
Easily create, edit and track all RFID assignments

Don't want the Athletics Department driving the Engineering Department's vehicles? No problem!

Create a Group and assign people to it



		Veh #	Last Name	First Name	Id	Type	Group	RFID Tag
			Cleghorn	Casey		Driver	Local Club Car Dealer	21AEC82D000104E0
			Rotolo	Chris	44685	Employee	Engineering Department	B84B3BA7000104E0
			Astman	Dave	34211	Renter	Rental Office	E0A2C82D000104E0
			Hoppenrath	Jim	90210	Mechanic	Turf Maintenance	F20E77A3000104E0
			West	Jim	1a	Owner	Rental Office	18153BA7000104E0
			Amos	Tim	Temp	Temporary Employee	Athletics Department	

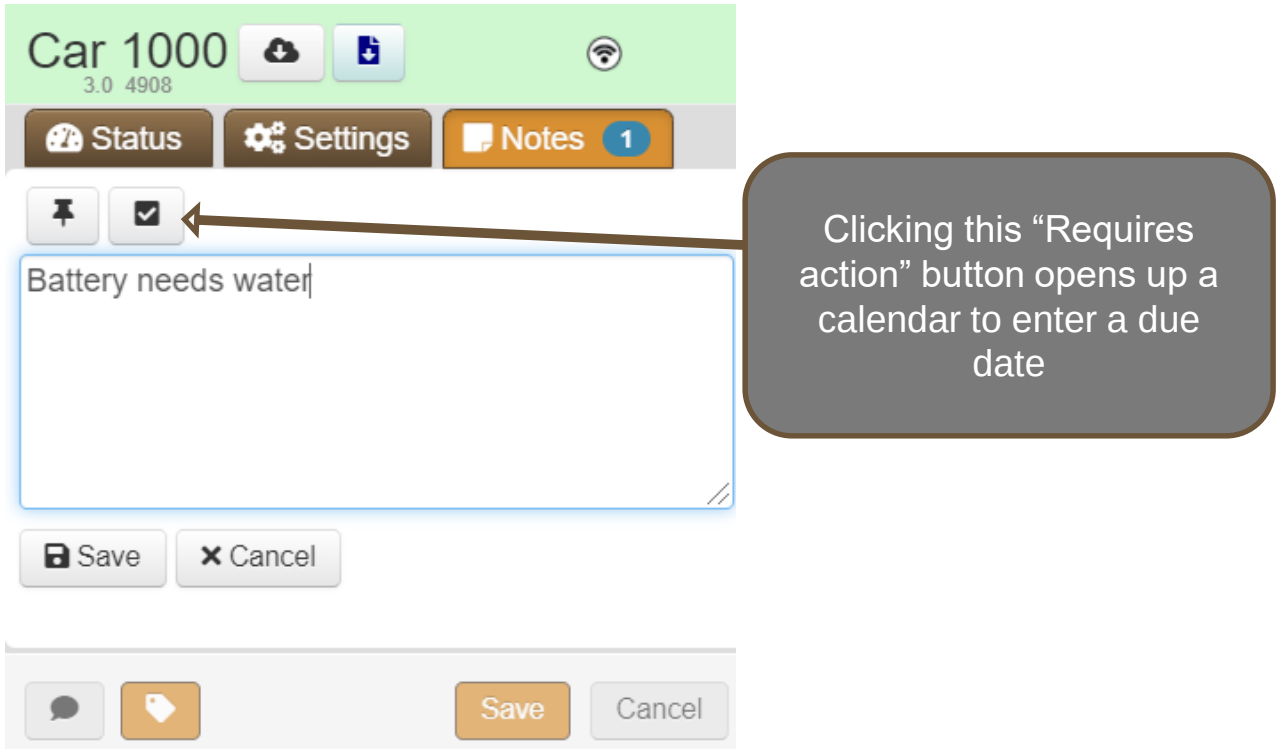


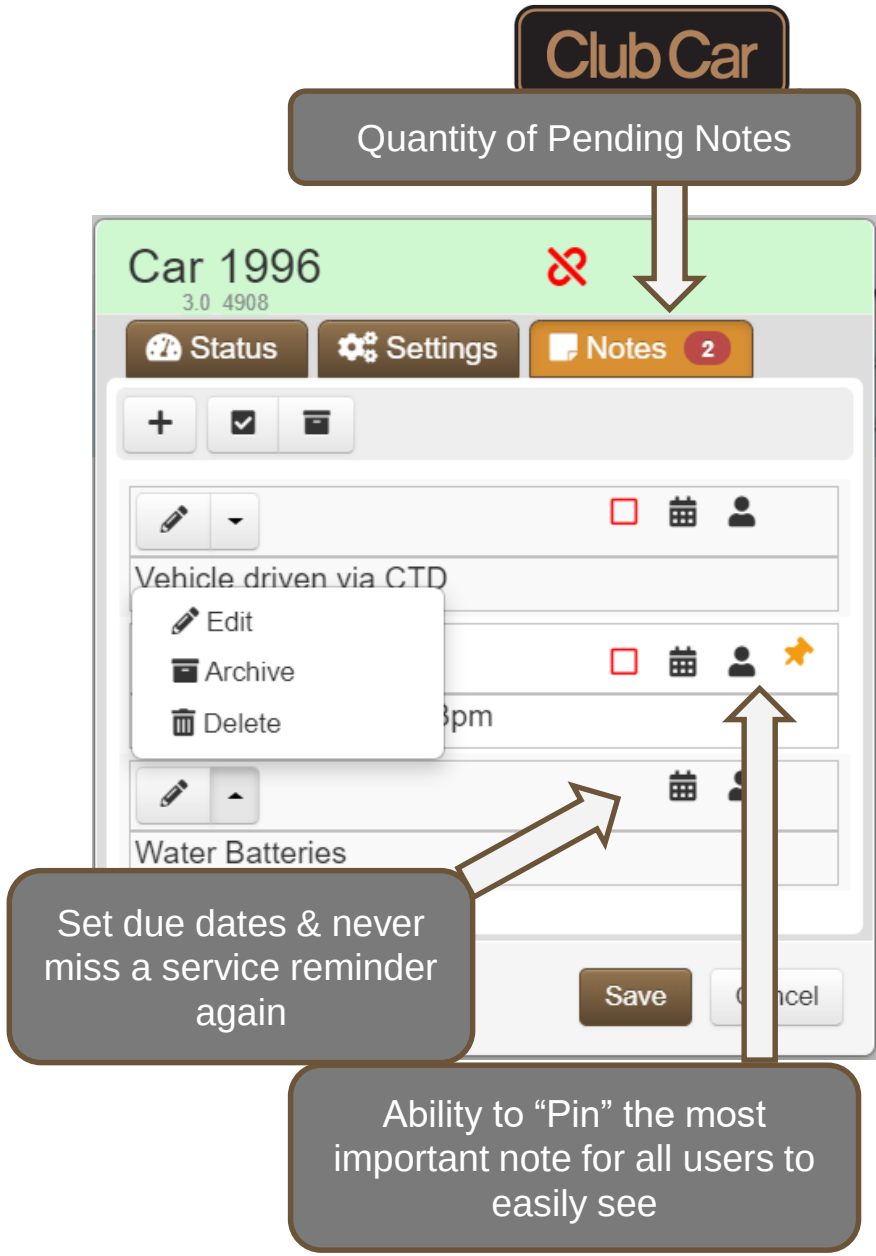
Commercial Feature

COMMERCIAL SERVICE

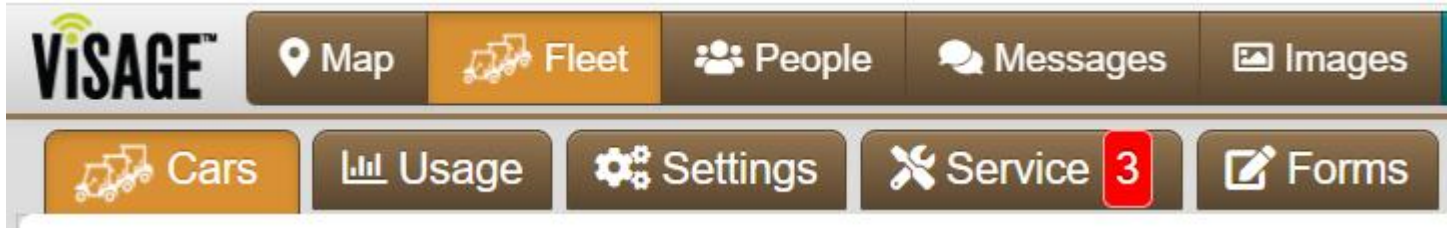
Preventative Maintenance – Vehicle Notes

- A new tab has been added to the Vehicle Detail section called ***"Notes"***
- This allows for the user to enter maintenance reminders and/or work tasks that need to be completed
- Once a note is saved to a car, then it is tracked and reported in the new ***"Service"*** section





Preventative Maintenance – Service and Forms

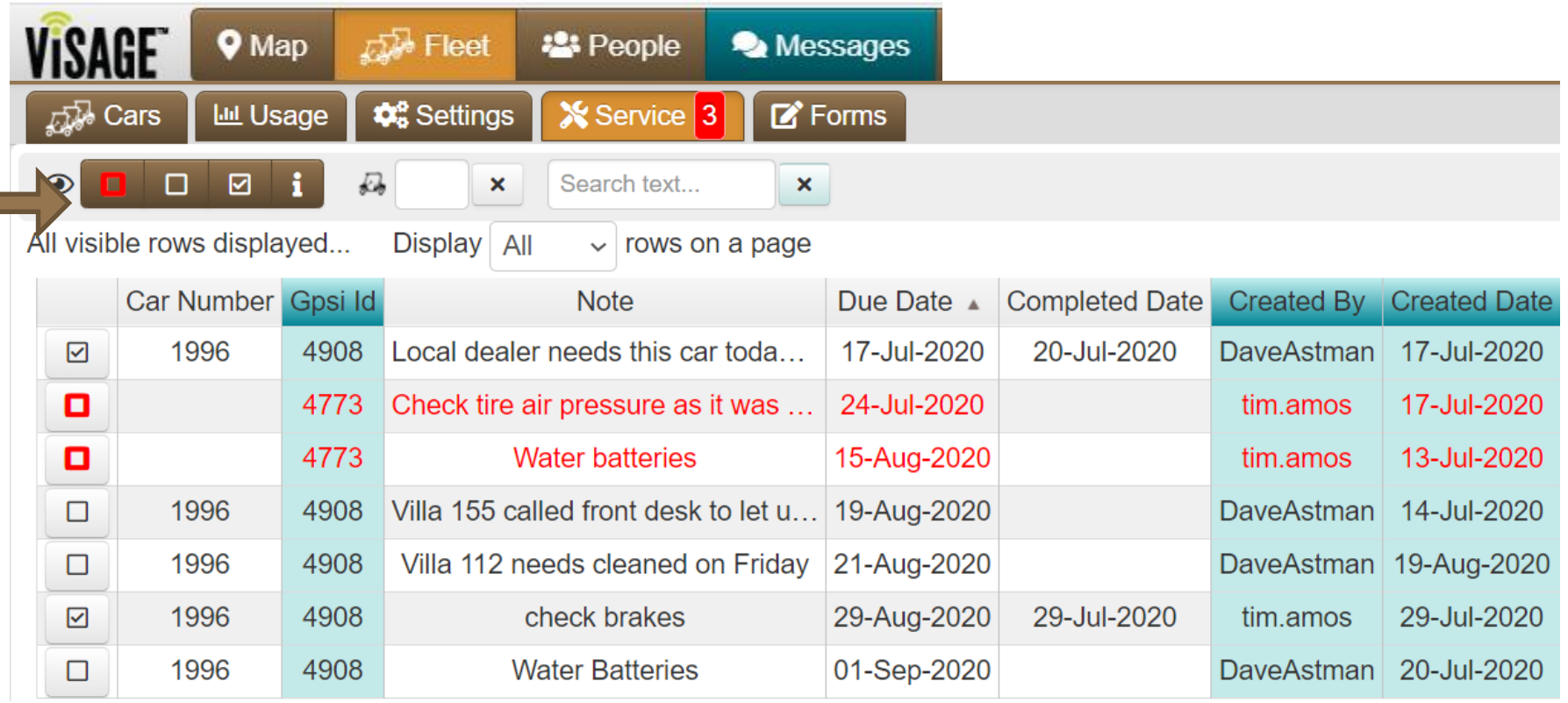


2 new sub-tabs have been added to the VCC:
“Service” and “Forms”

Preventative Maintenance - Service

- New ***"Service"*** Section on the Fleet Page
- Customers can now view, work and electronically submit work order items!
  - Set alerts for when vehicles reach threshold for oil changes (200 hours) or battery watering (30 days)
  - Create other service related tasks with due dates
  - Past due items show in red

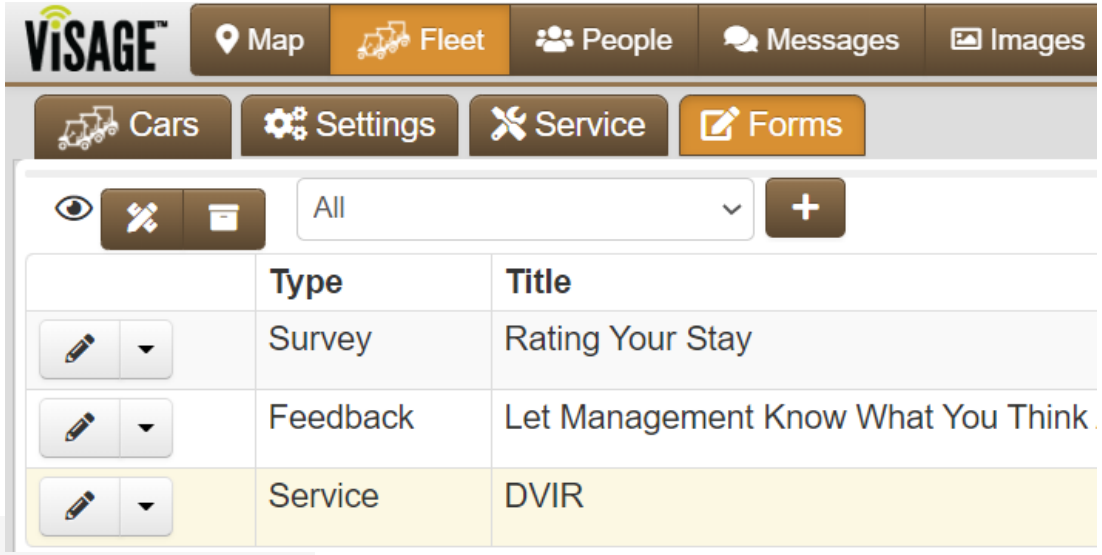
New Filters for viewing tasks – "Overdue", "Due", "Done"



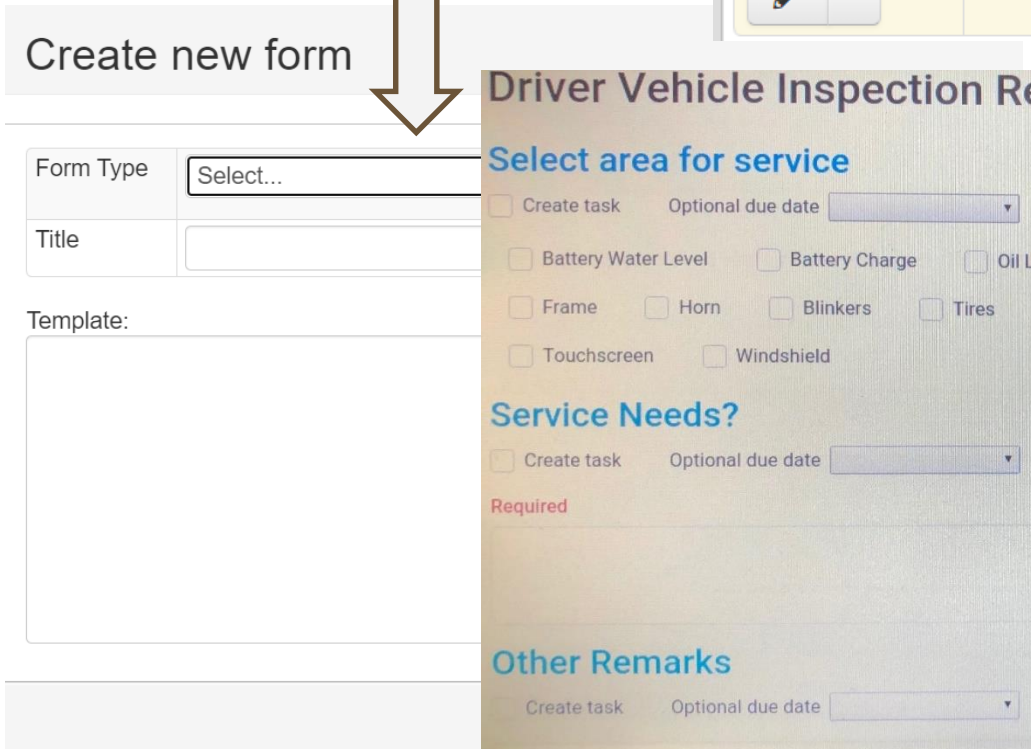
	Car Number	Gpsi Id	Note	Due Date	Completed Date	Created By	Created Date
☑	1996	4908	Local dealer needs this car toda…	17-Jul-2020	20-Jul-2020	DaveAstman	17-Jul-2020
☐		4773	Check tire air pressure as it was …	24-Jul-2020		tim.amos	17-Jul-2020
☐		4773	Water batteries	15-Aug-2020		tim.amos	13-Jul-2020
☐	1996	4908	Villa 155 called front desk to let u…	19-Aug-2020		DaveAstman	14-Jul-2020
☐	1996	4908	Villa 112 needs cleaned on Friday	21-Aug-2020		DaveAstman	19-Aug-2020
☑	1996	4908	check brakes	29-Aug-2020	29-Jul-2020	tim.amos	29-Jul-2020
☐	1996	4908	Water Batteries	01-Sep-2020		DaveAstman	20-Jul-2020

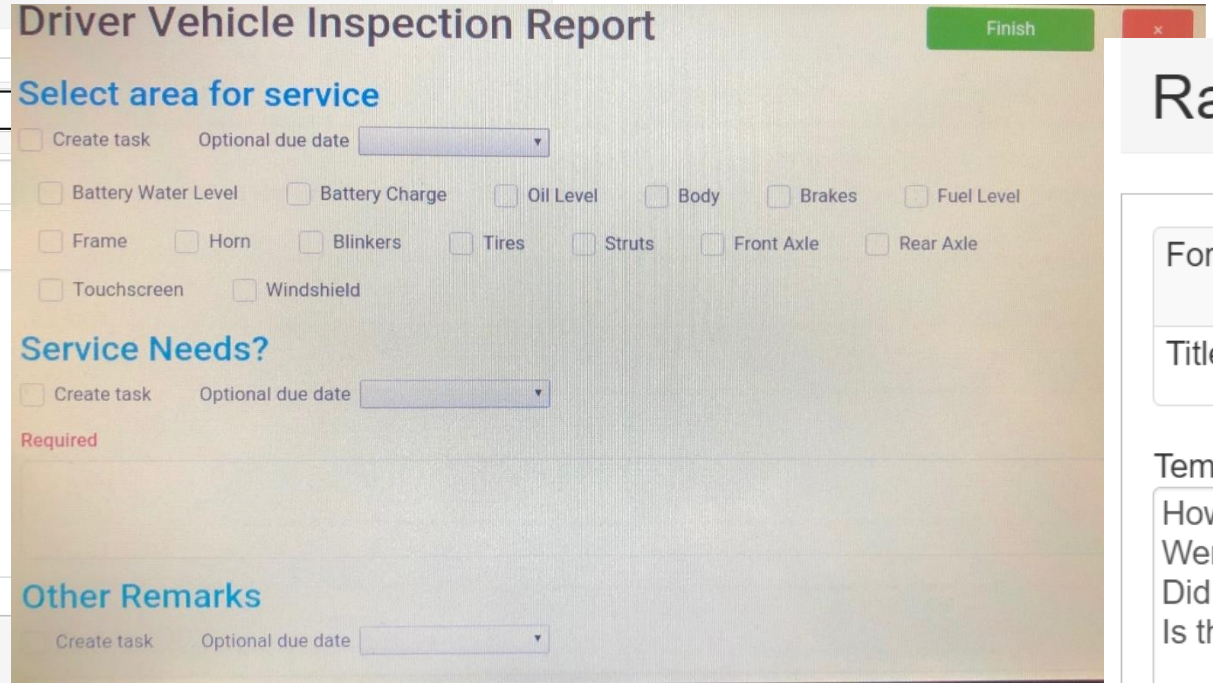
Preventative Maintenance - Forms

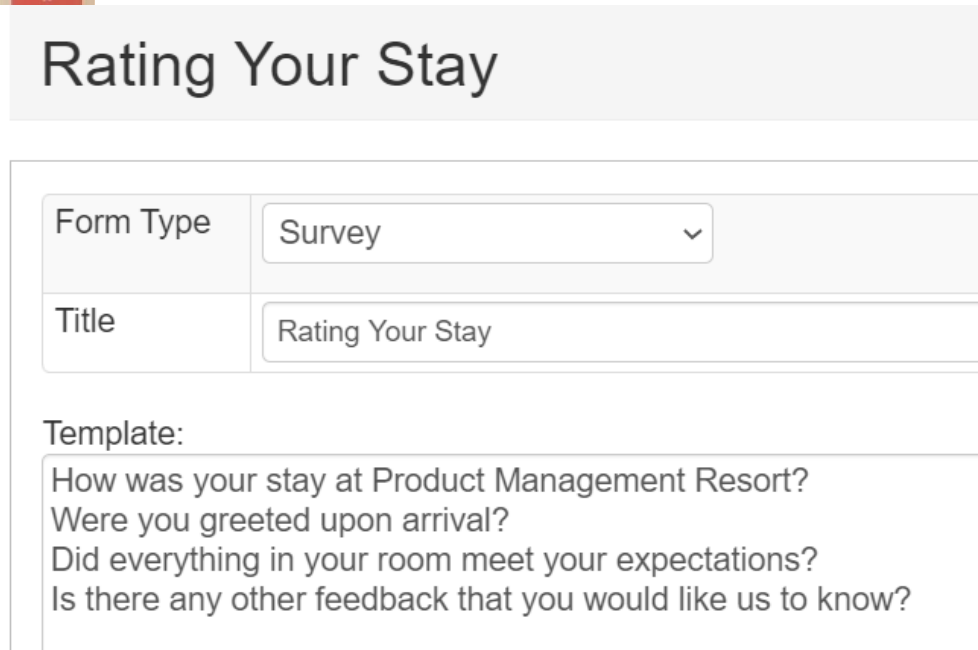
DYI - Create your own form! Choose between “Survey”, “Feedback”, or “Service”



Responses are stored on this tab as well and can be used to analyze guest survey results, provide a basic “workflow” of open items and allow drivers to sign off on Digital Vehicle Inspection Reports

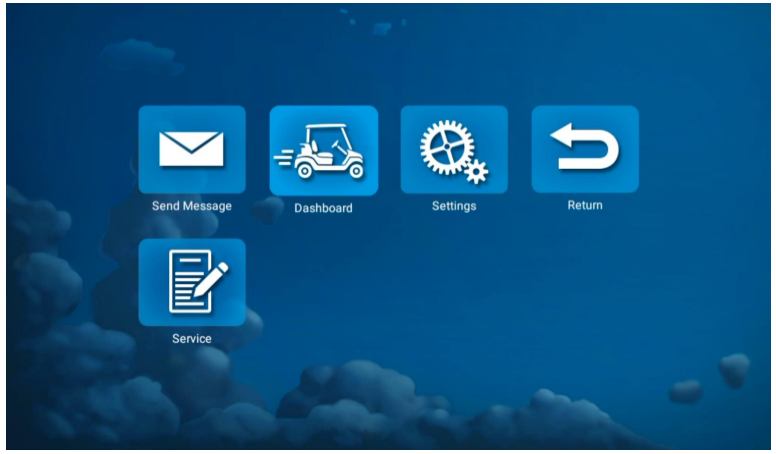


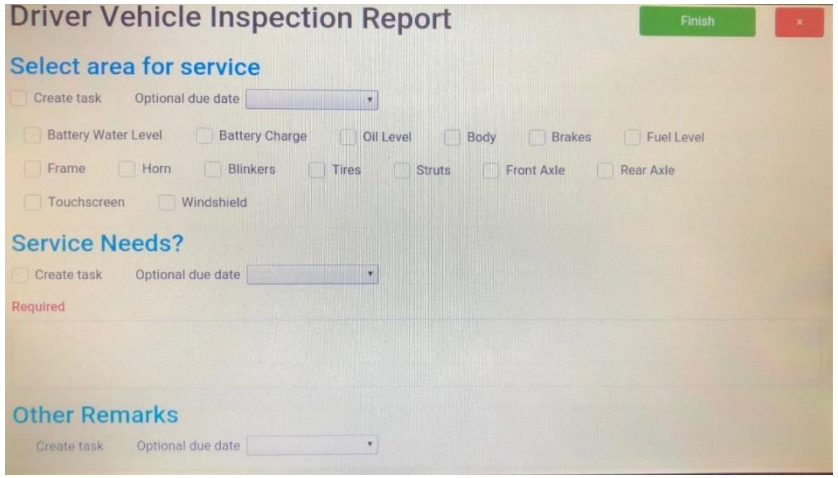




Commercial – Service on VDU

- Select Service from Main Menu
- All active Service Forms created in VCC will display
- Selecting Service Form will launch the Form Details
- Customer can complete form and select Finish to Save Results
- Results can be viewed in VCC
  - Fleet Page
  - Forms Tab

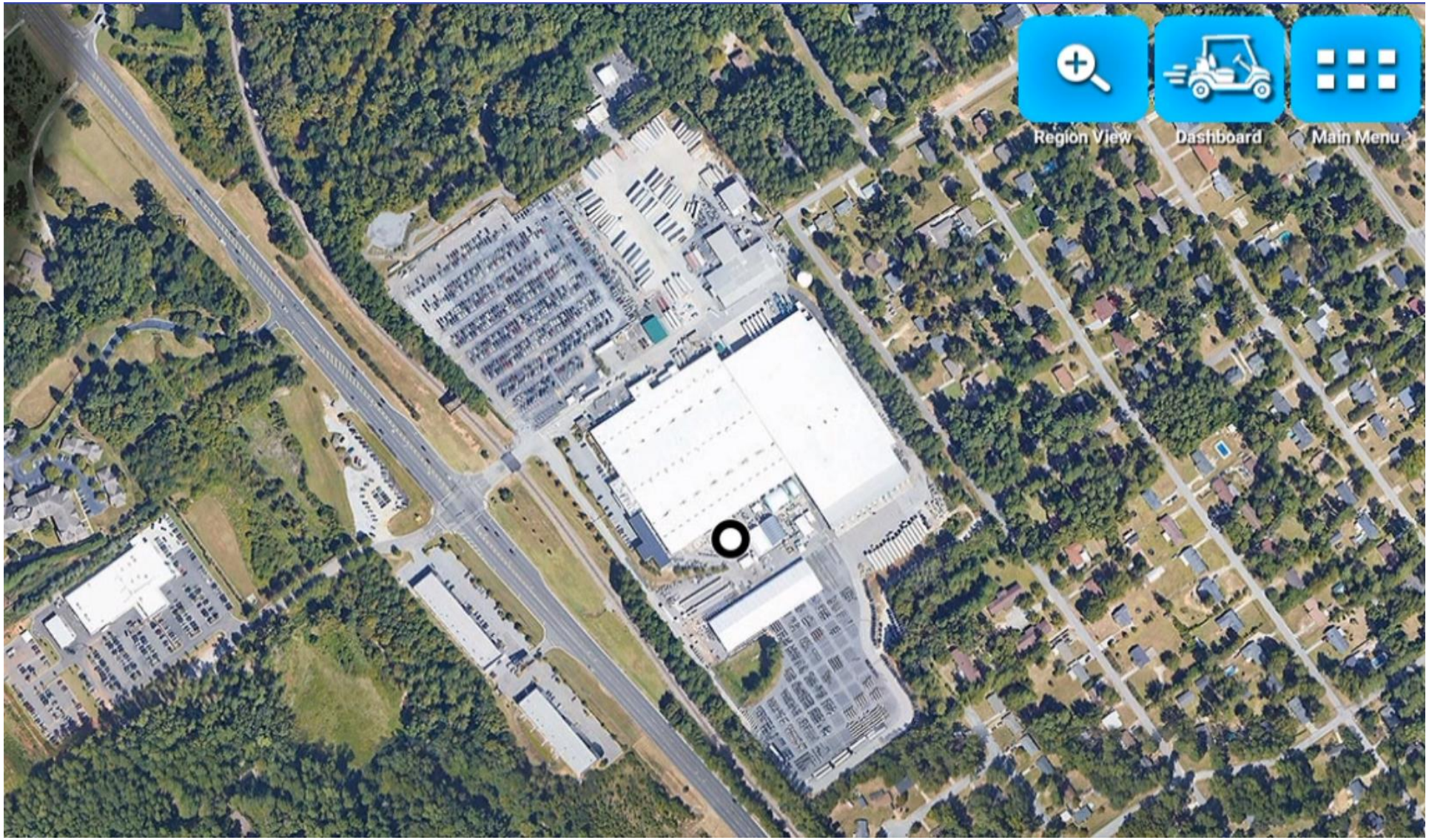




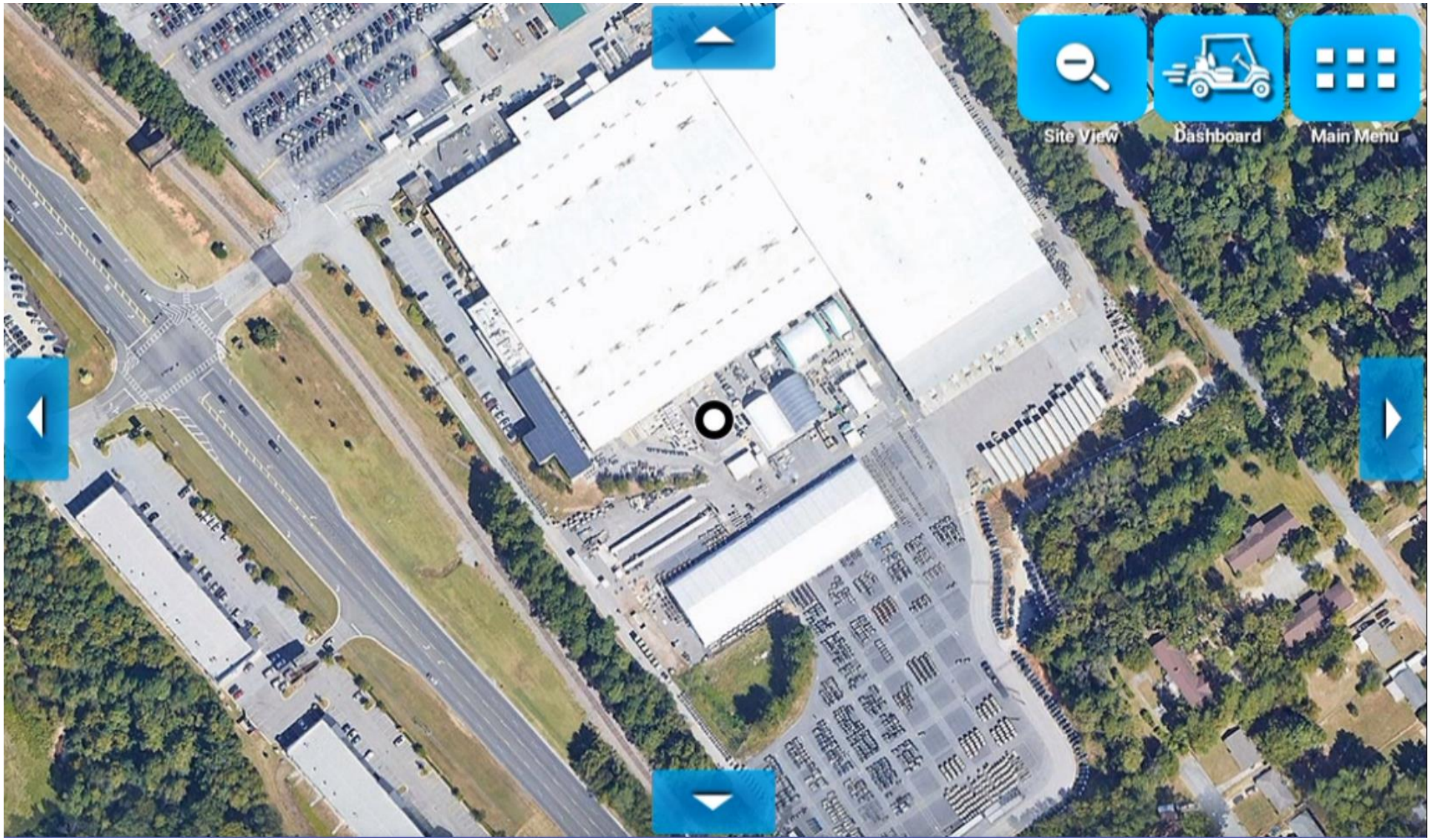
APPENDIX

Welcome Screen

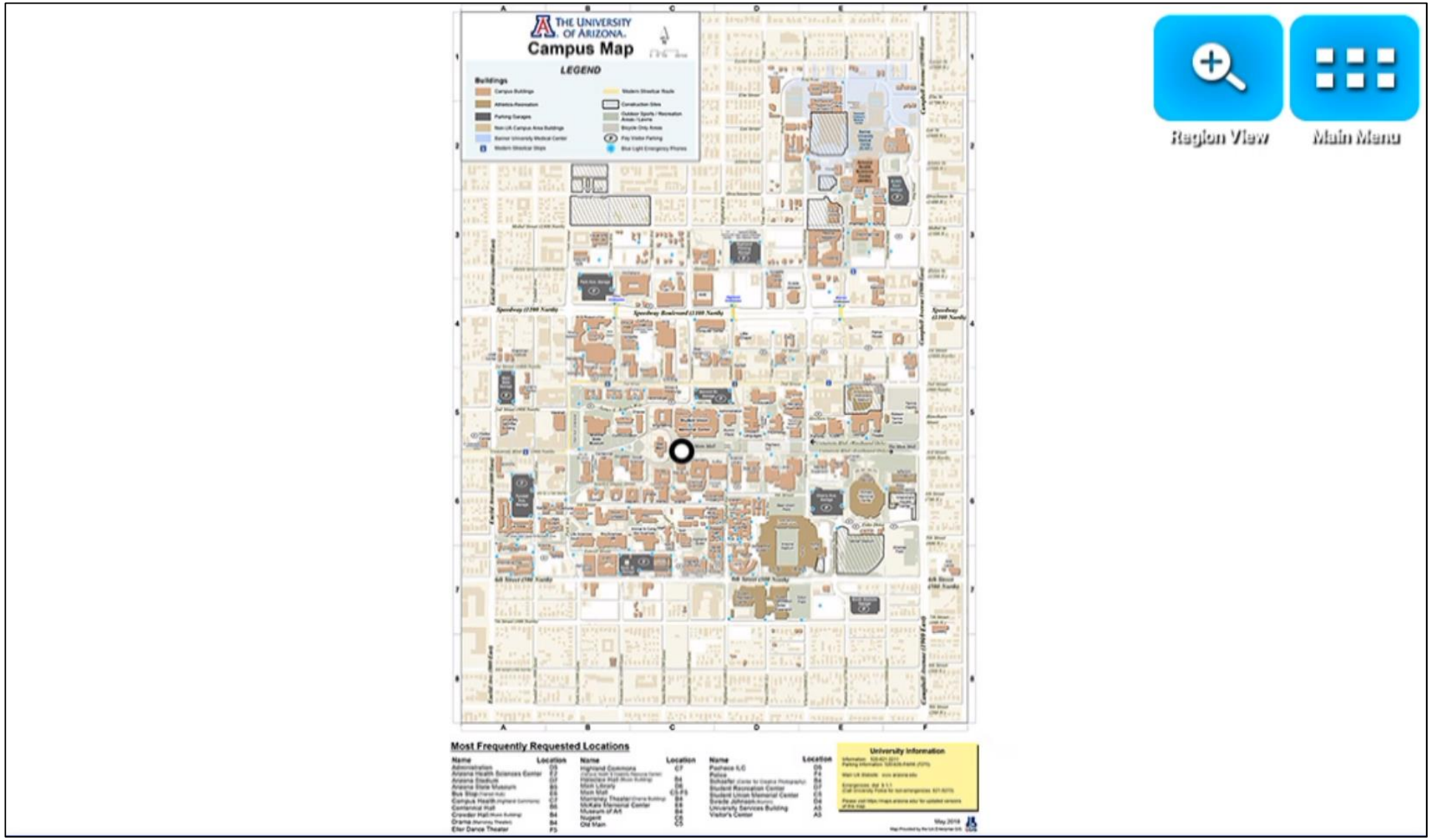
Club Car – Site View



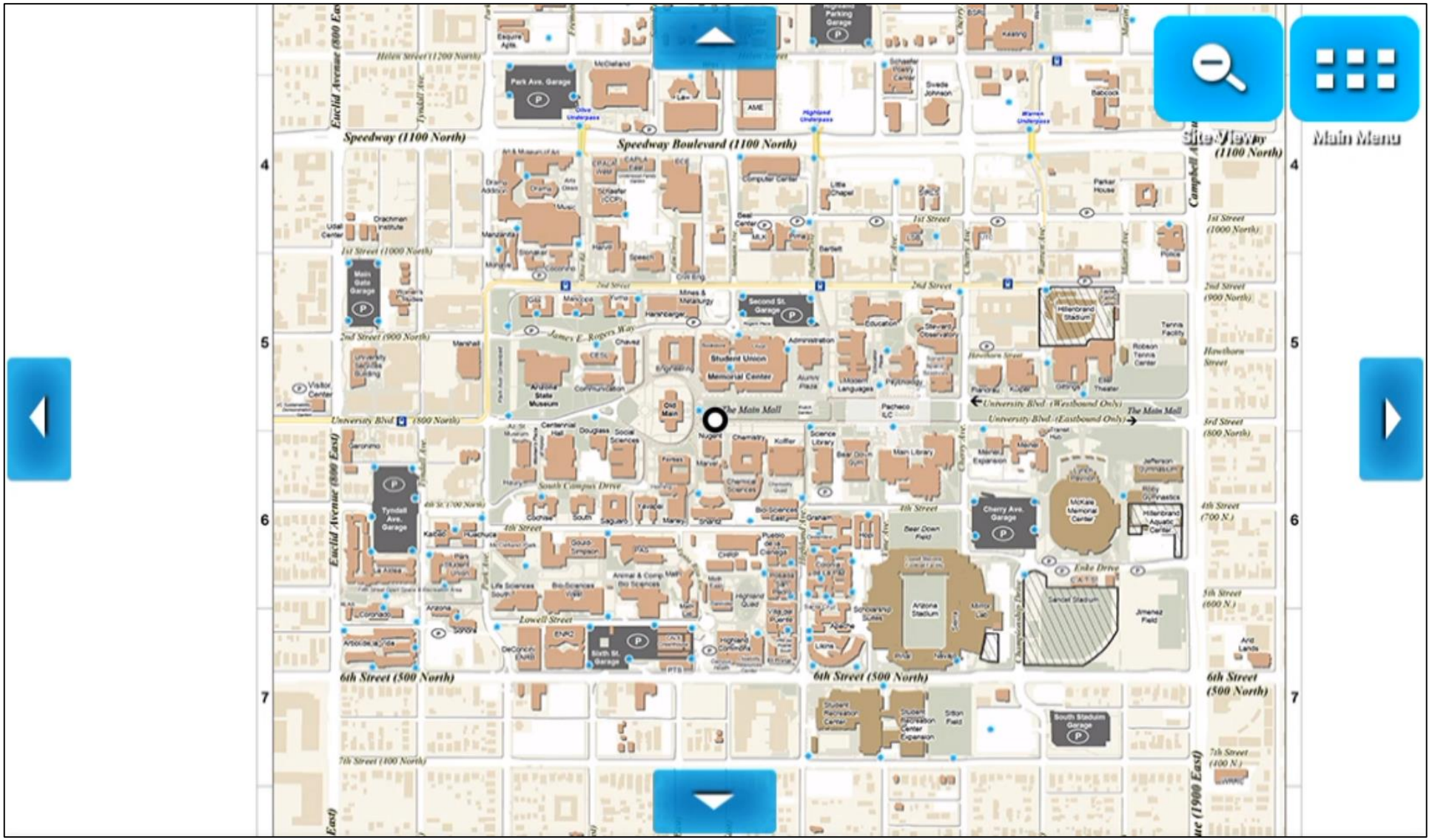
Club Car – Regional View

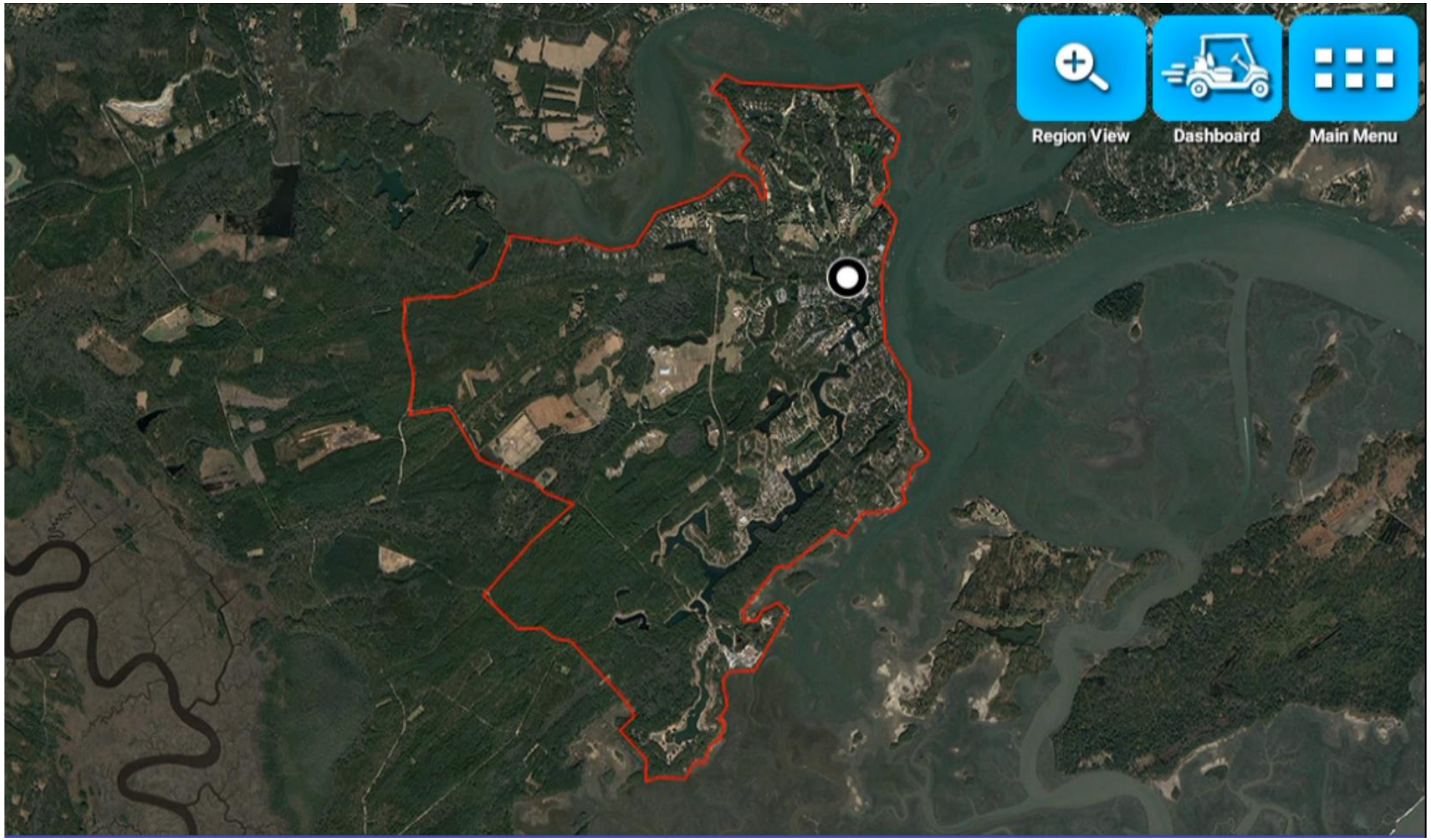


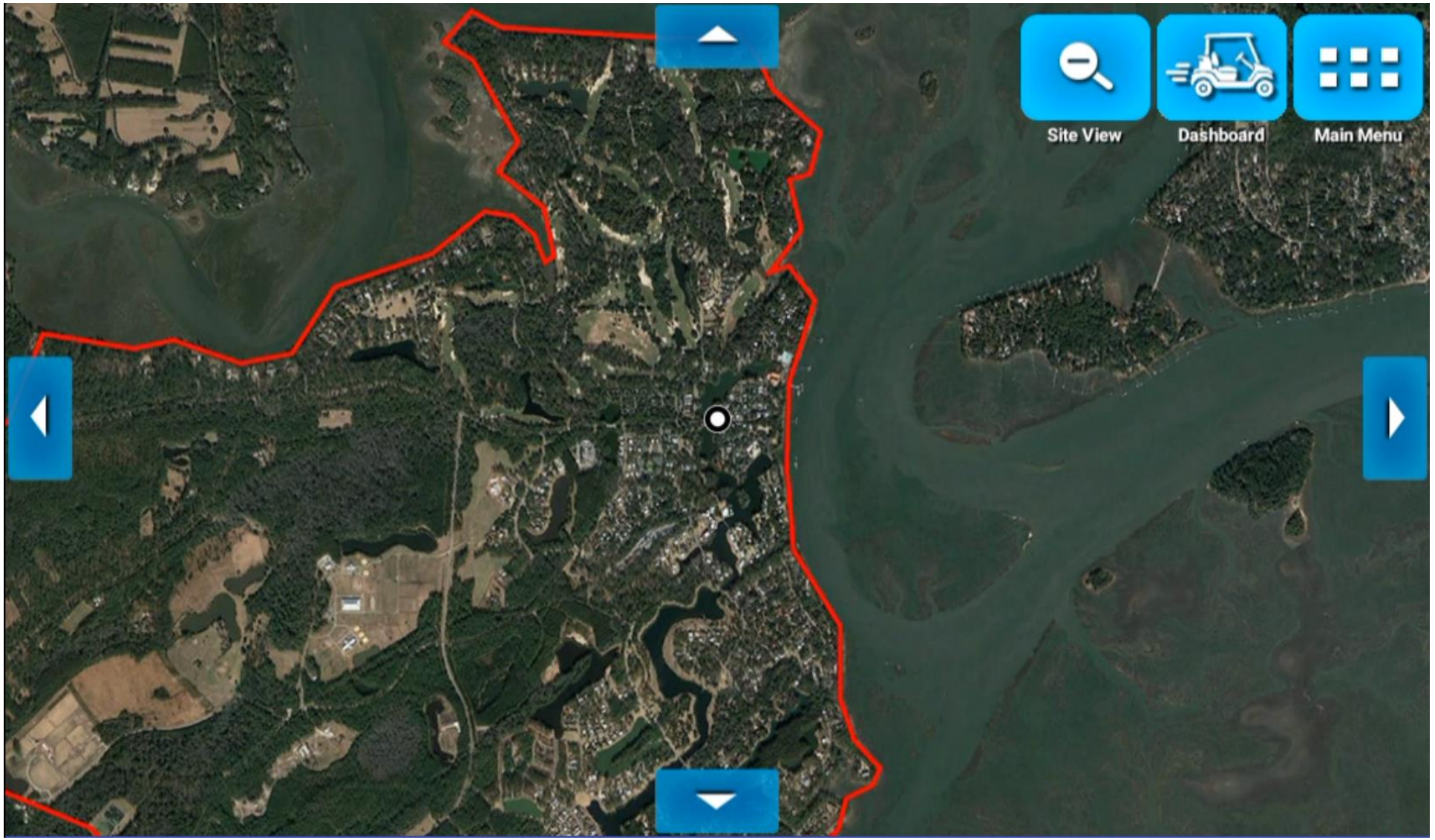
University of Arizona – Site Map



University of Arizona – Regional View



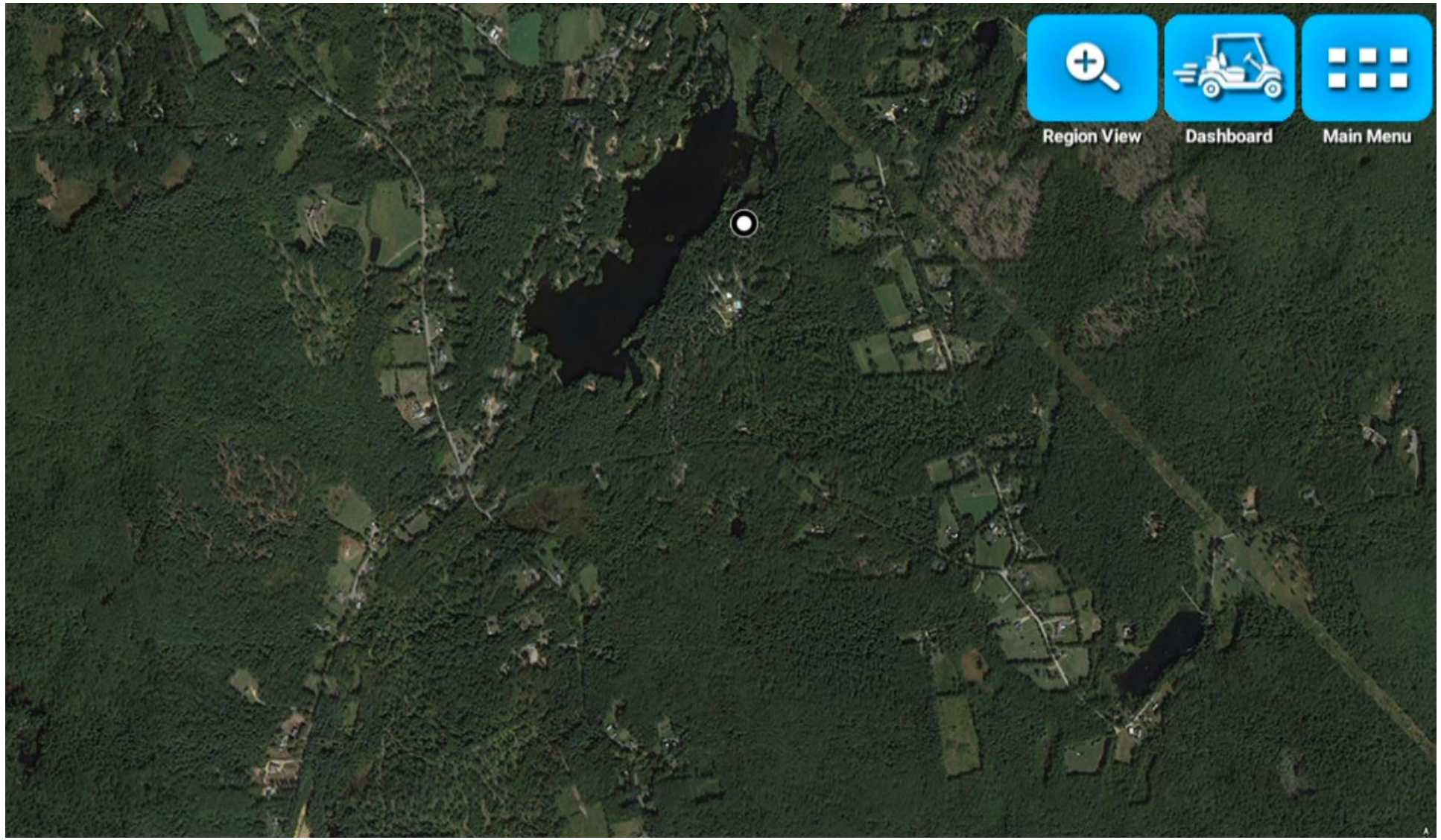

Region View
Dashboard
Main Menu


Site View
Dashboard
Main Menu

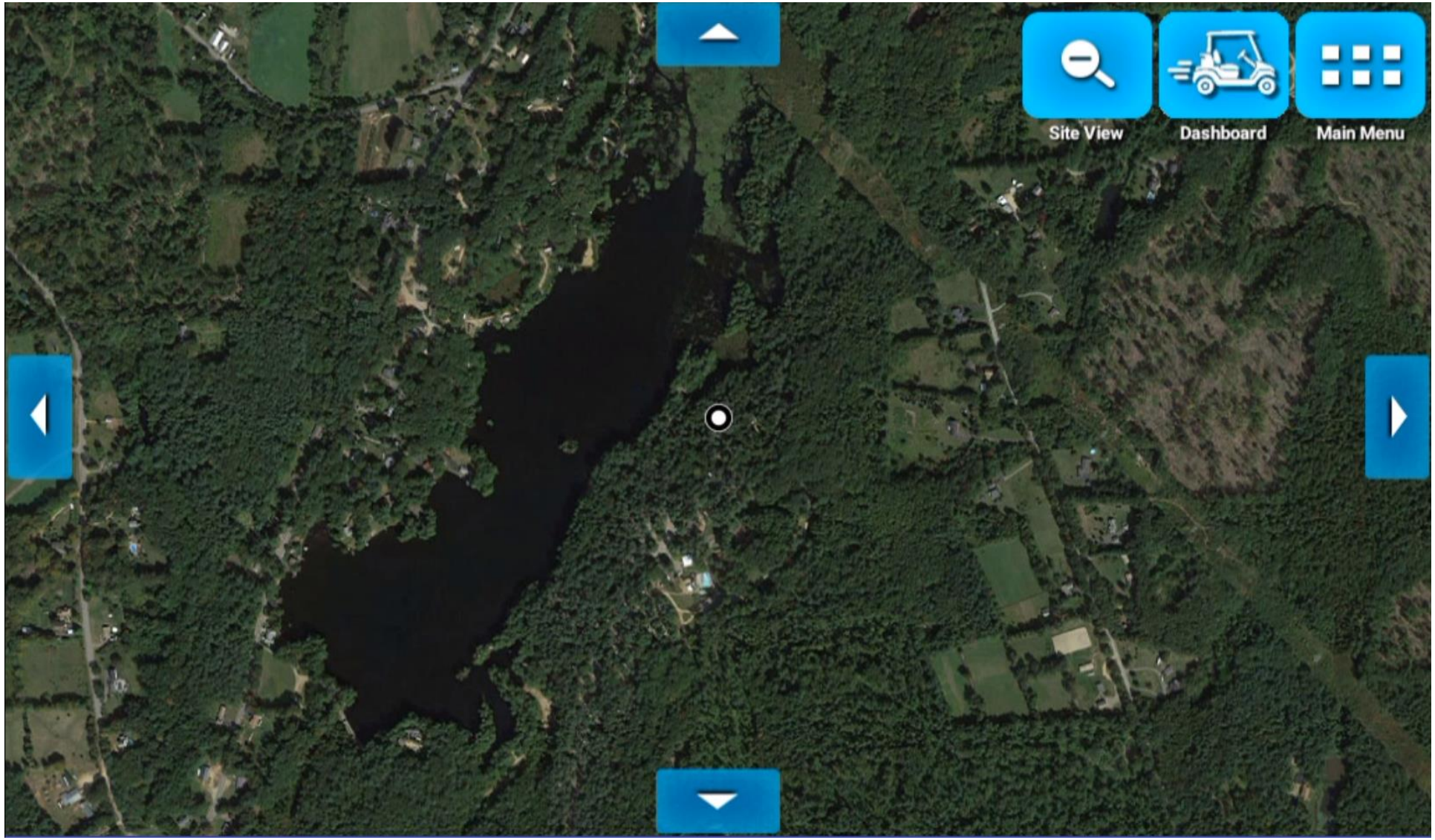
Pine Acres Fleet Manager Mode – Site View

Palmetto Bluff Fleet Manager Mode – Regional View

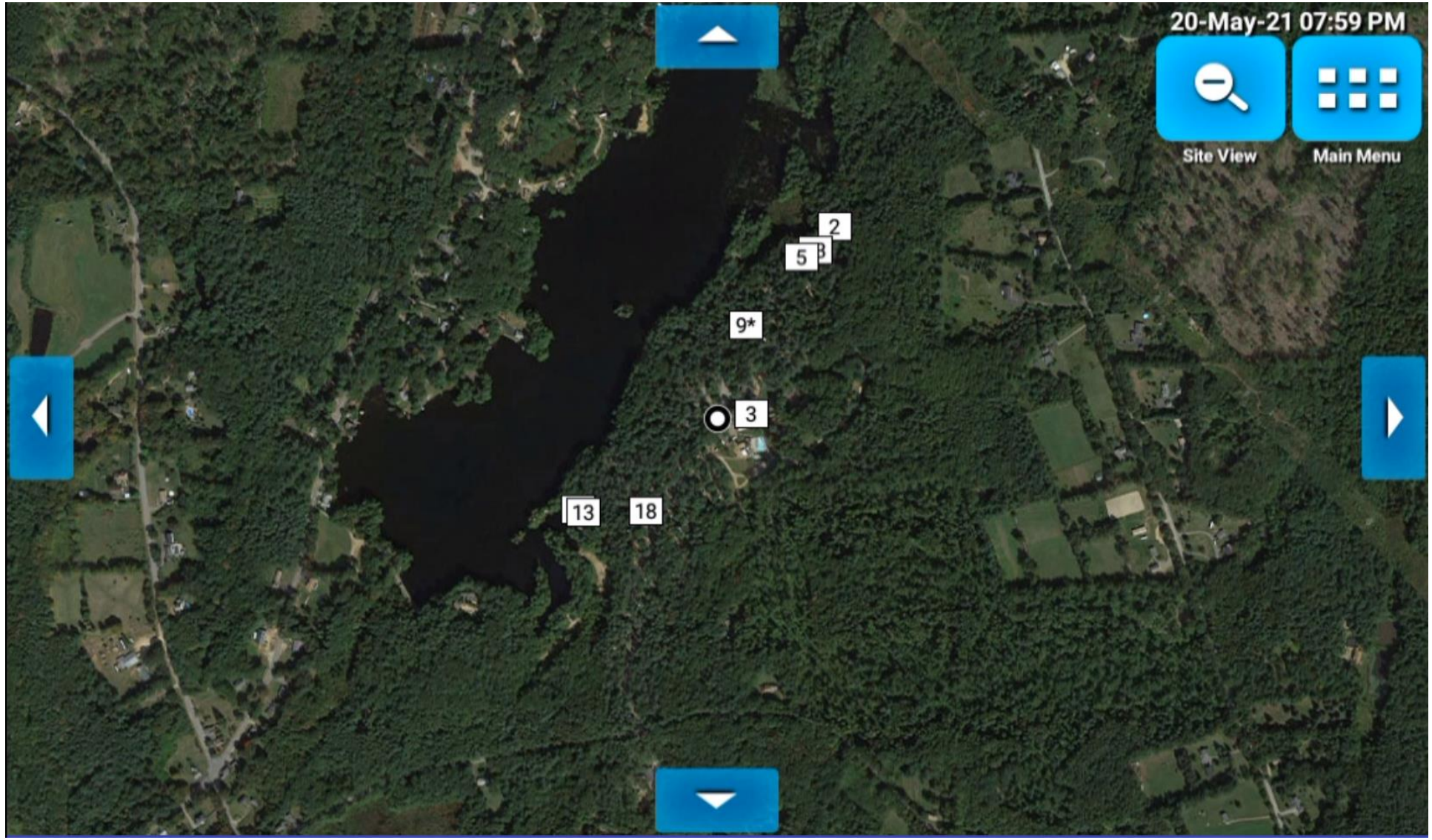
Pine Acres Campground Site View



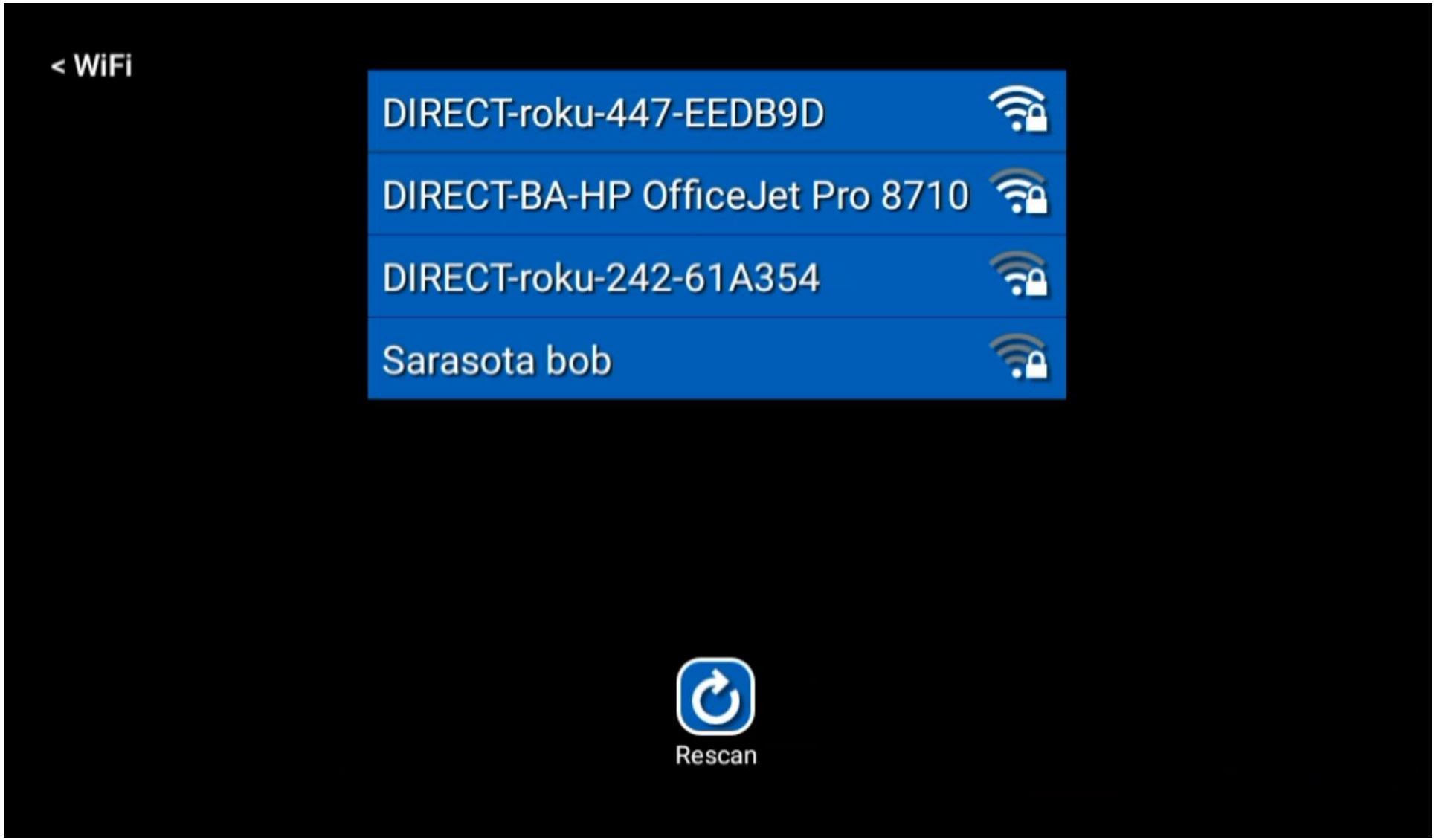
Pine Acres Campground Regional View



Pine Acres Campground Fleet Manager Mode



WIFI Set-Up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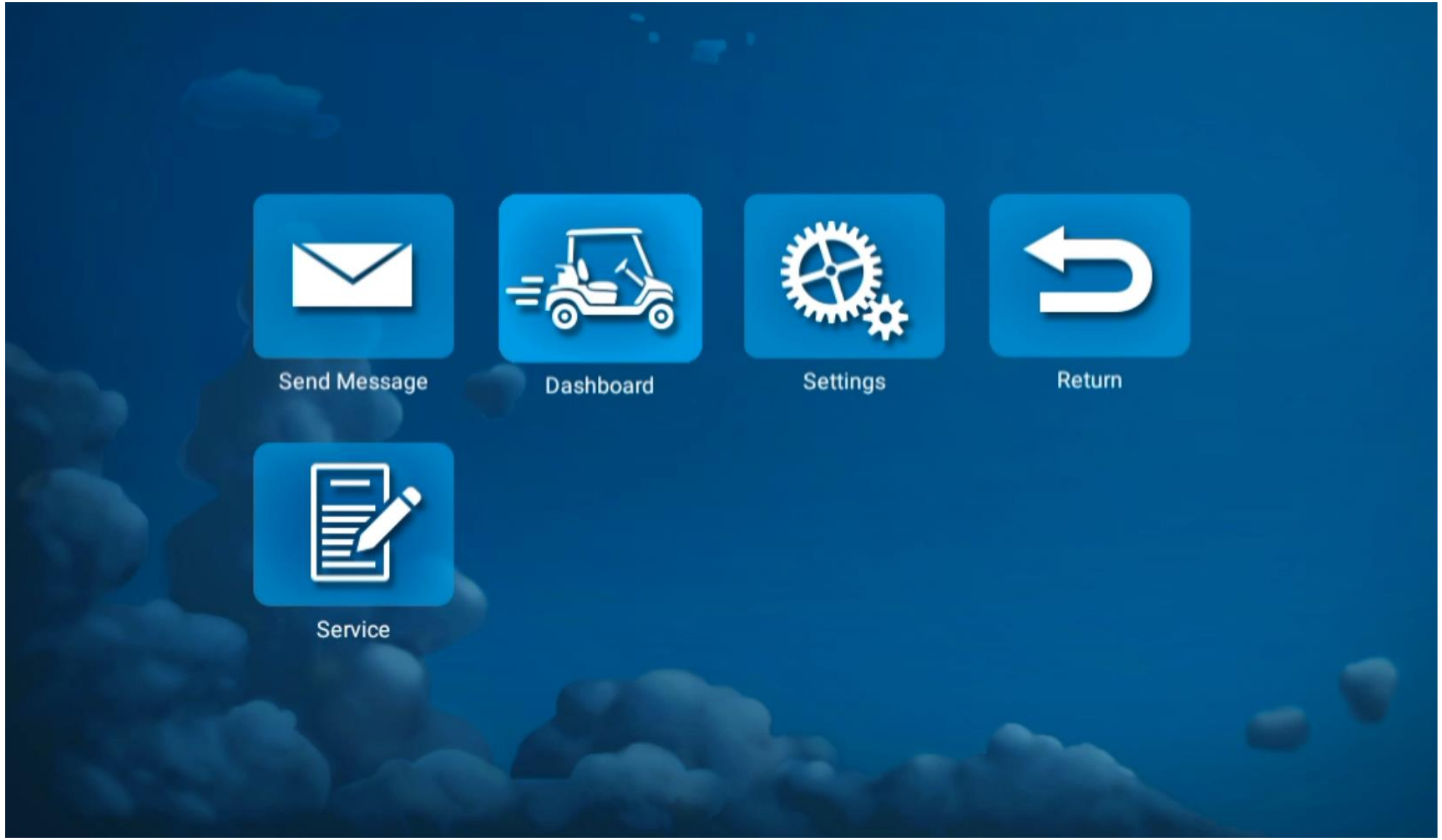
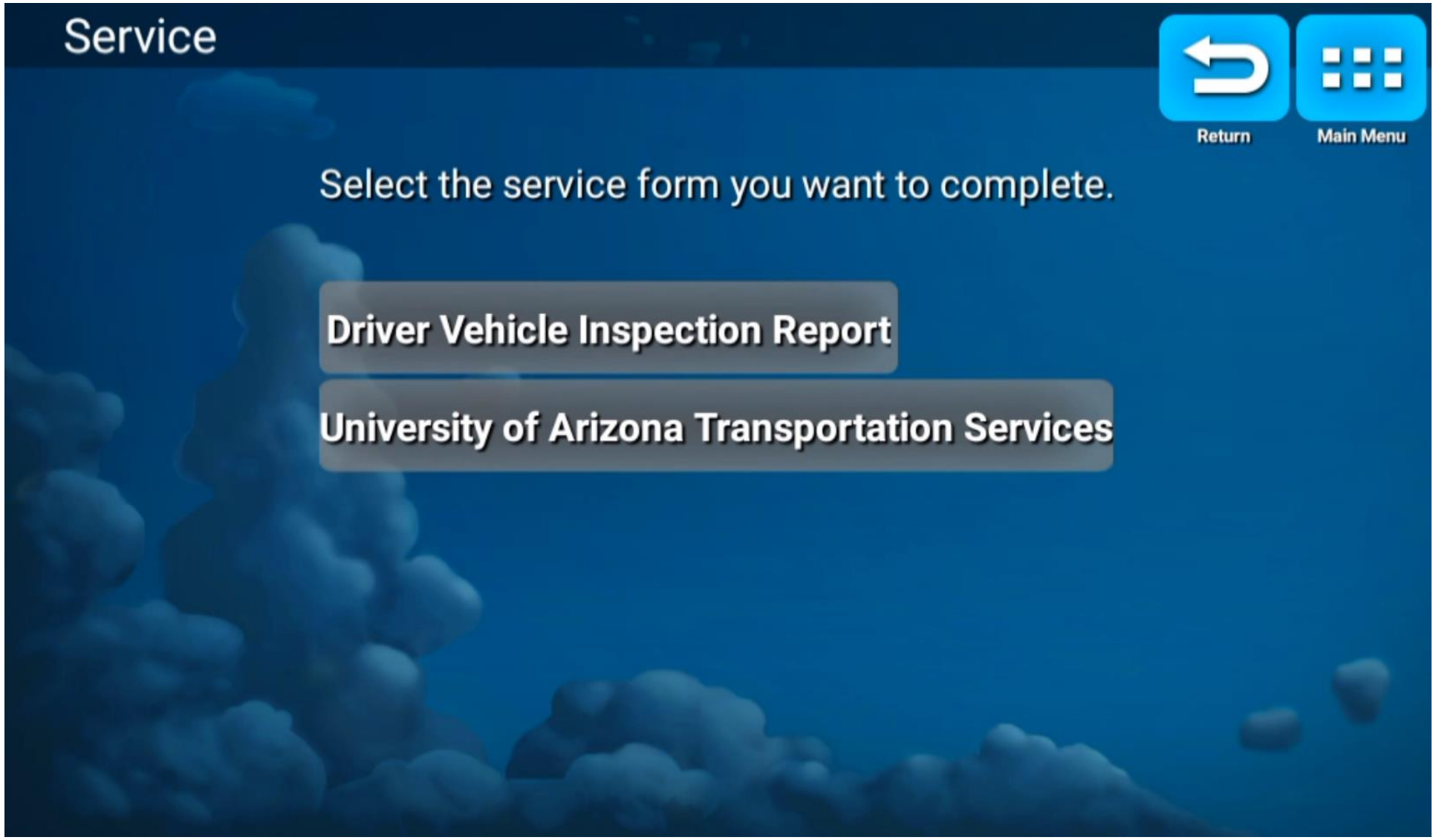
DIRECT-BA-HP OfficeJet Pro 8710
DIRECT-roku-242-61A354
Sarasota bob
Rescan

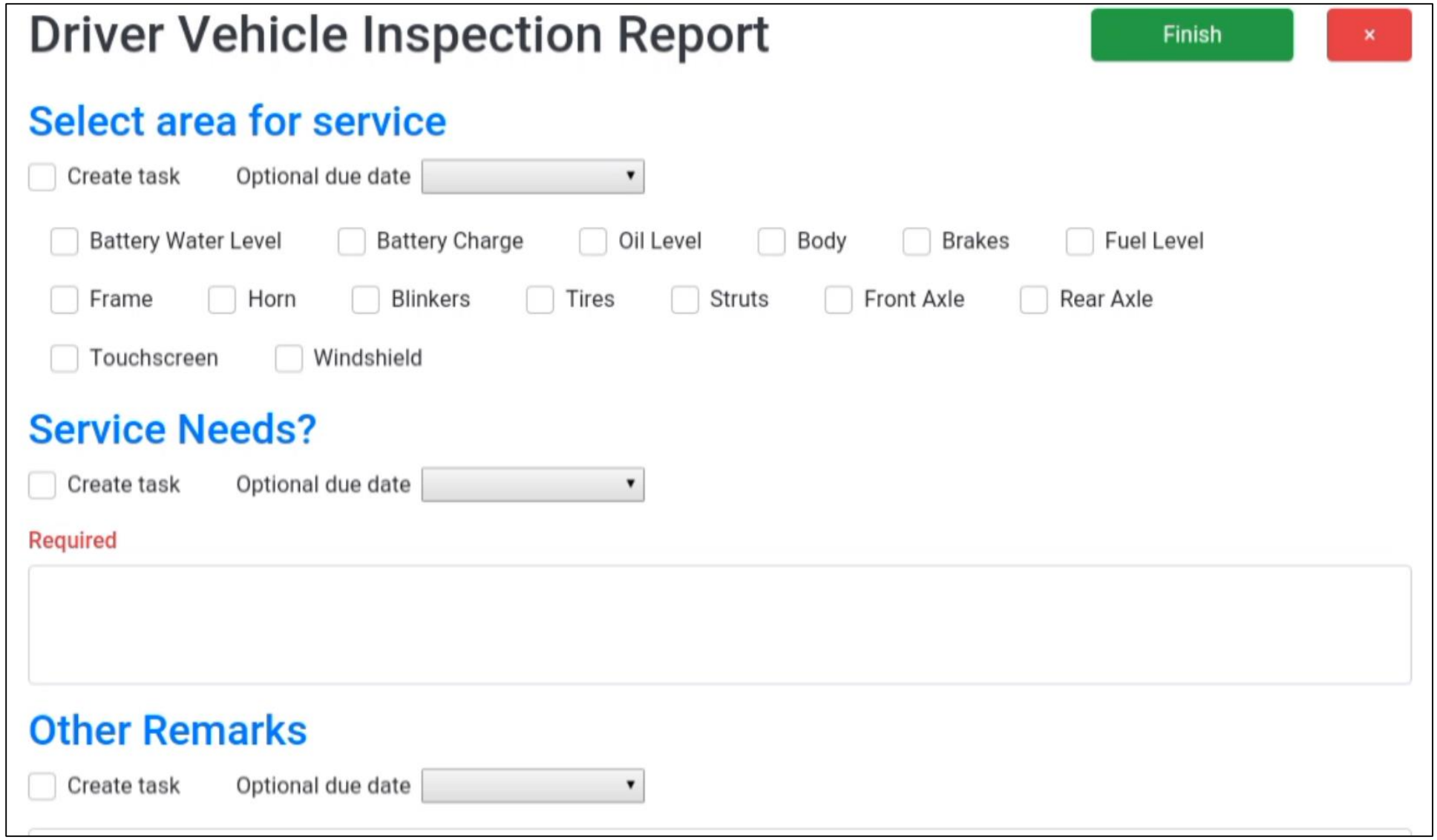
Main Menu



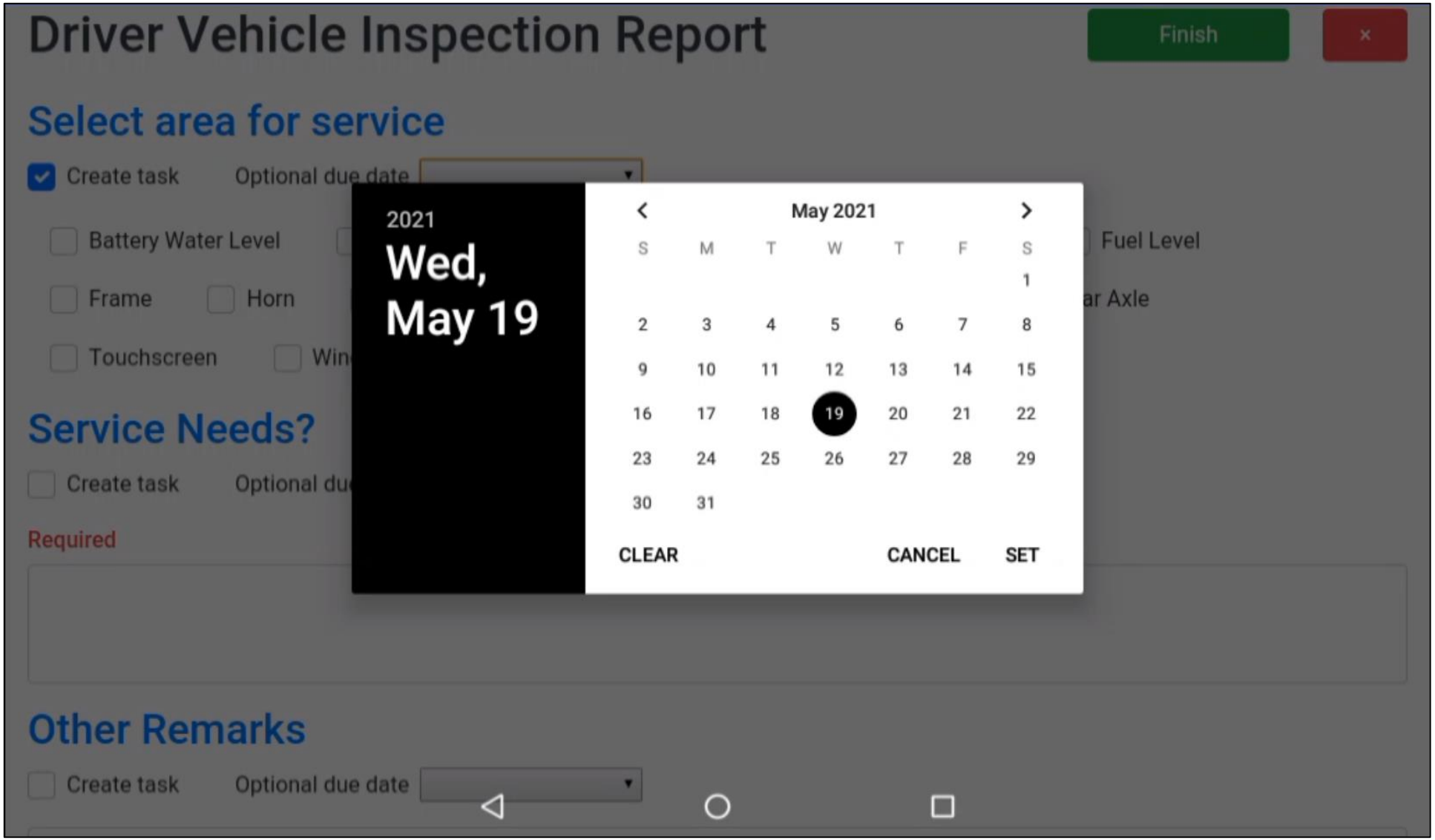
On-Screen Service Reporting – Example 1



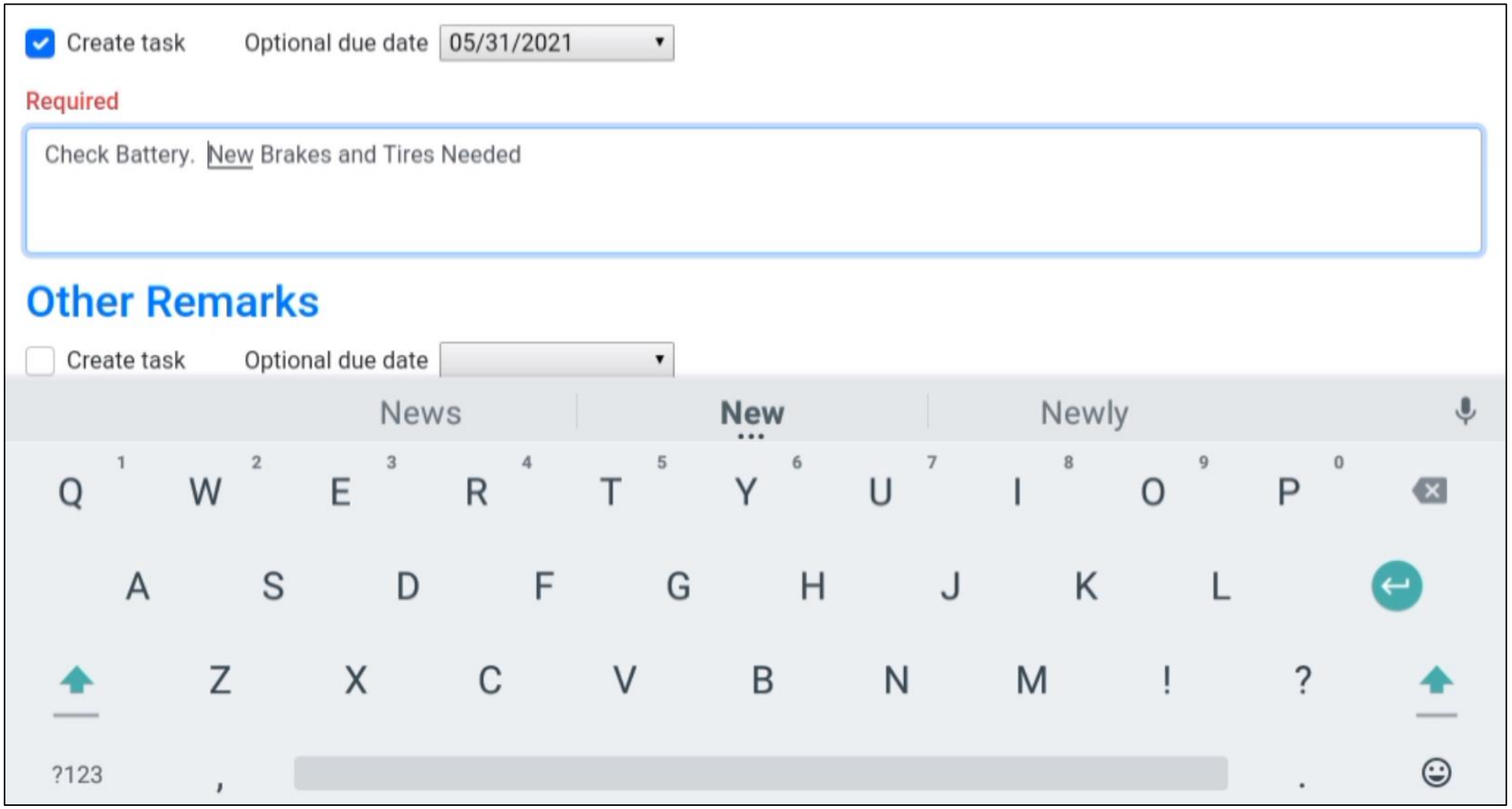
On-Screen Service Reporting – Example 1



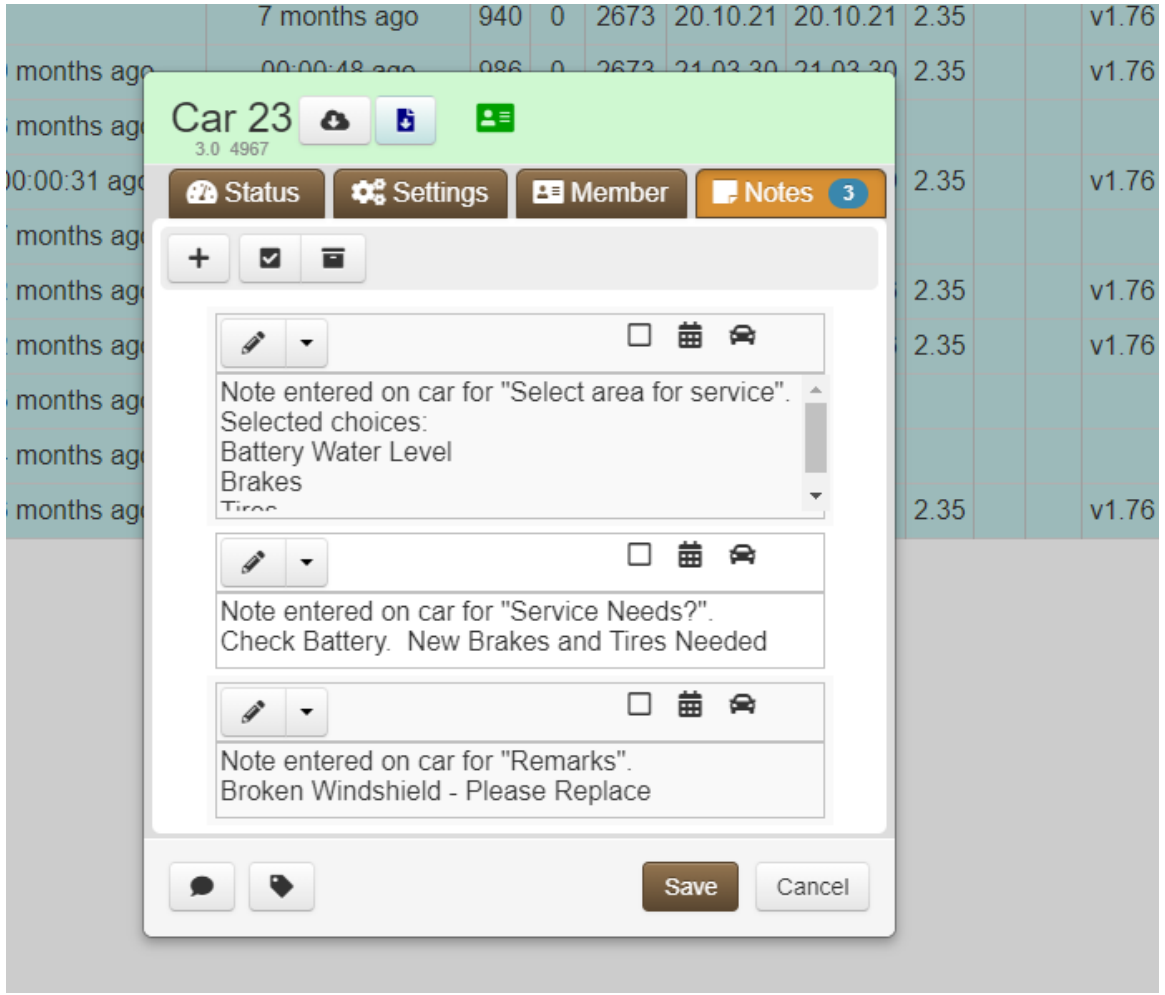
On-Screen Service Reporting – Example 1



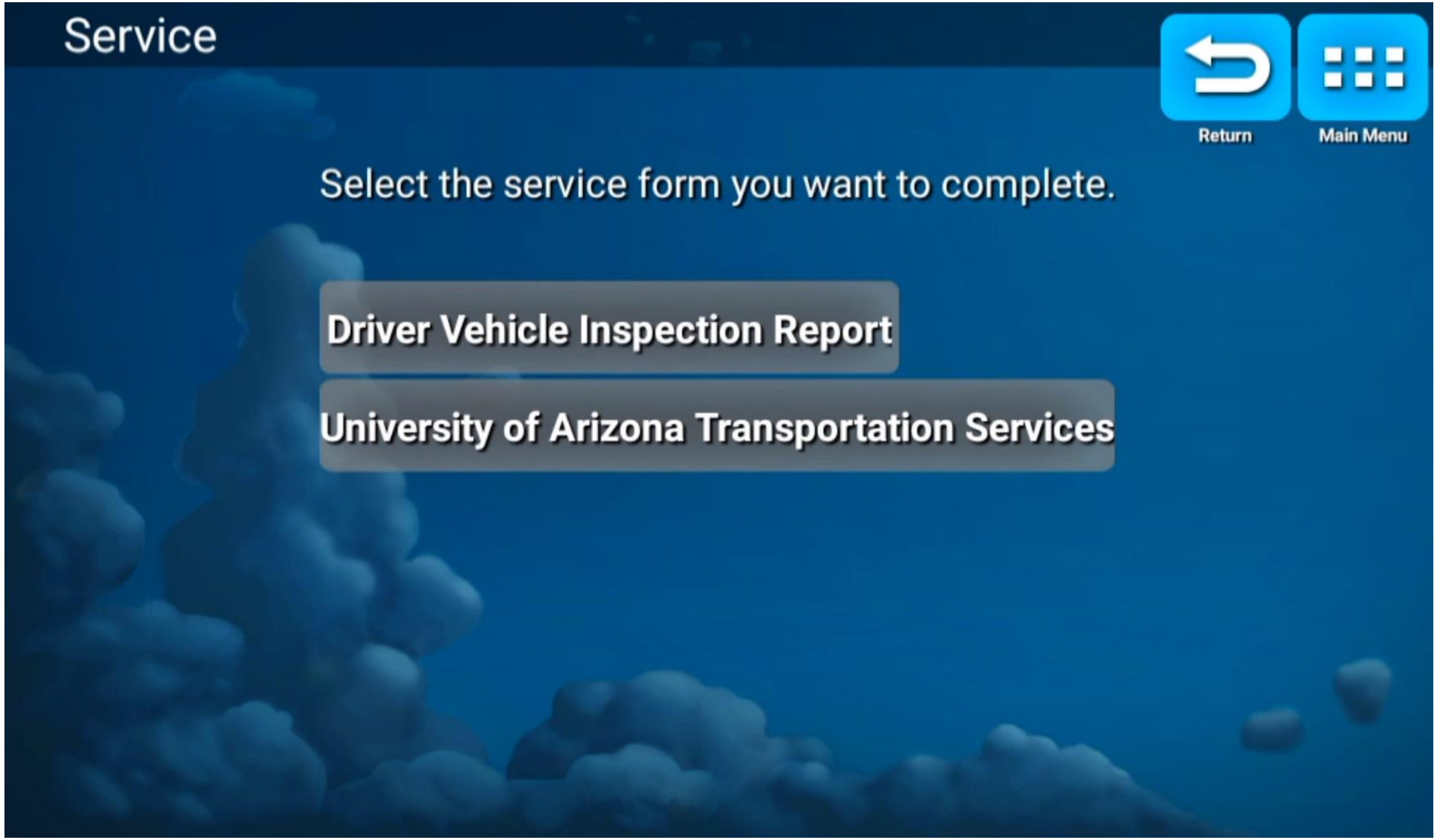
On-Screen Service Reporting – Example 1



Web VCC - Vehicle Notes from on-screen reporting

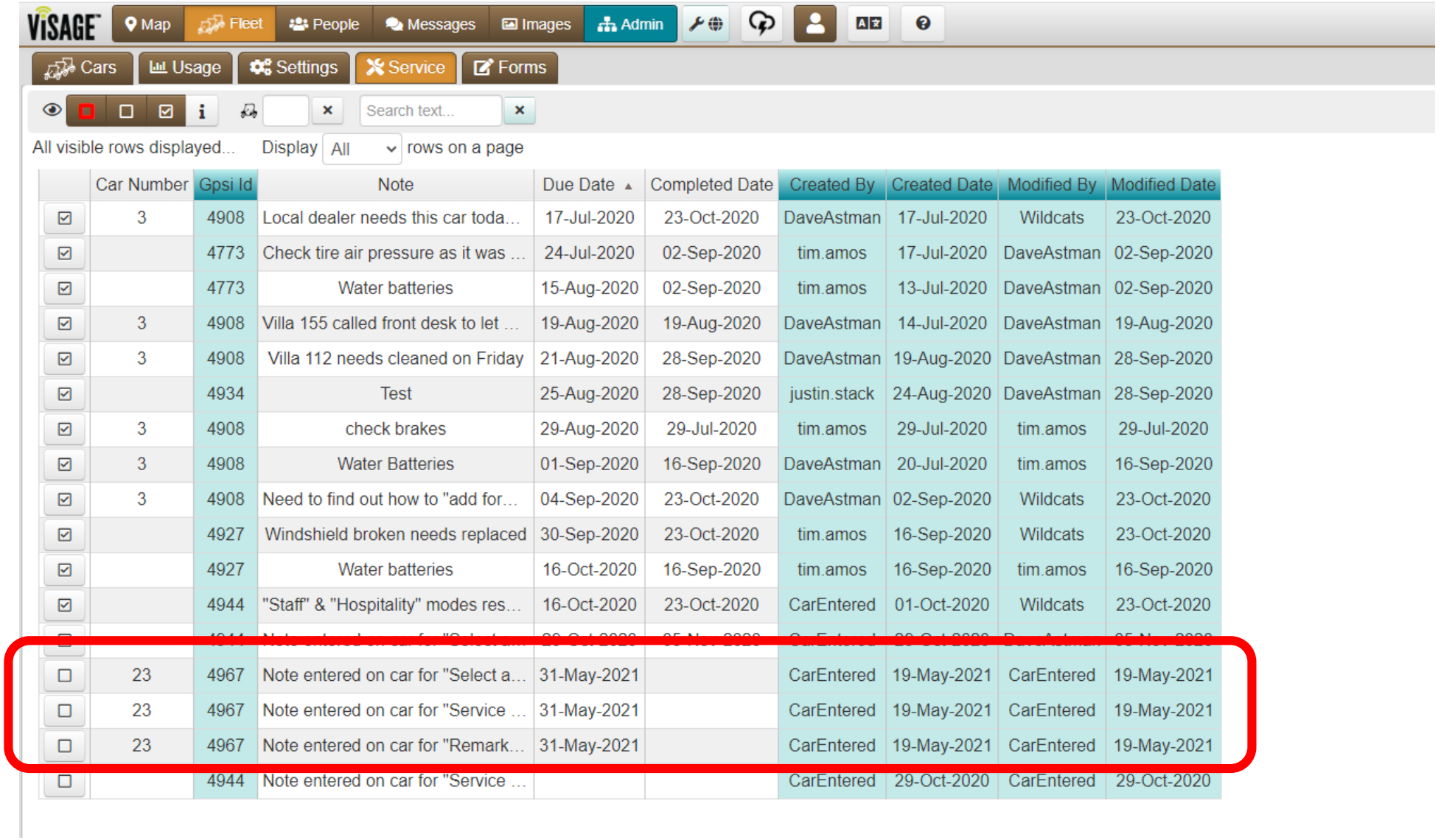


On-Screen Service Reporting – Example 2



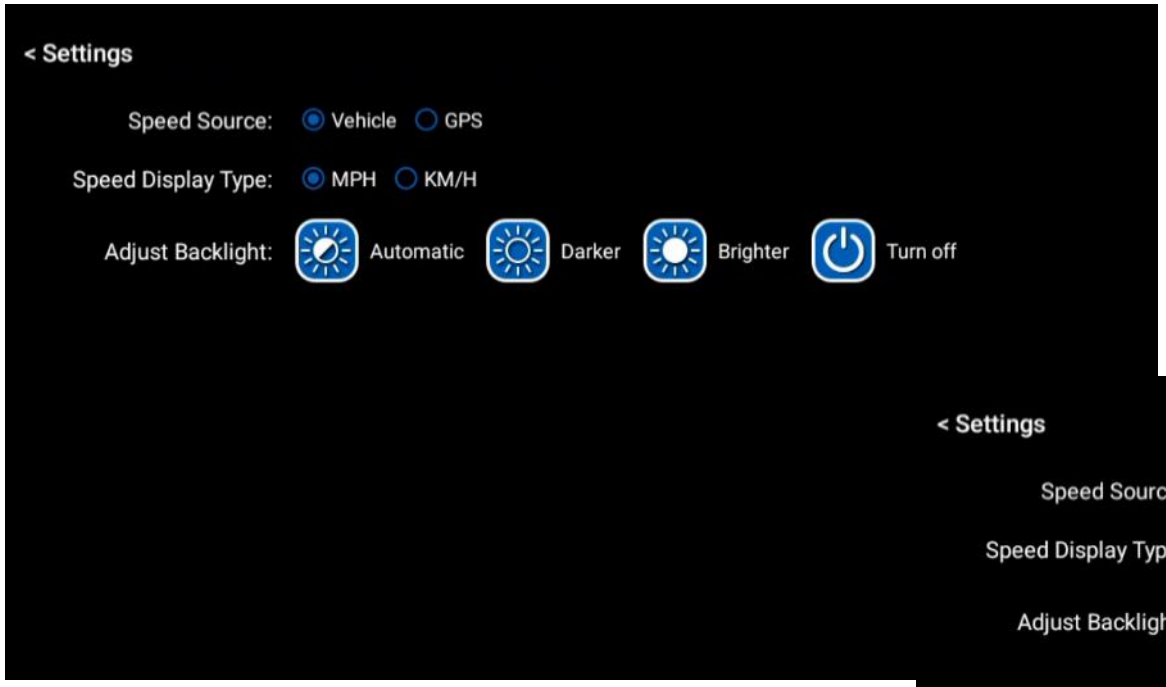
On-Screen Service Reporting – Example 2

Web VCC - Service Notes from on-screen reporting

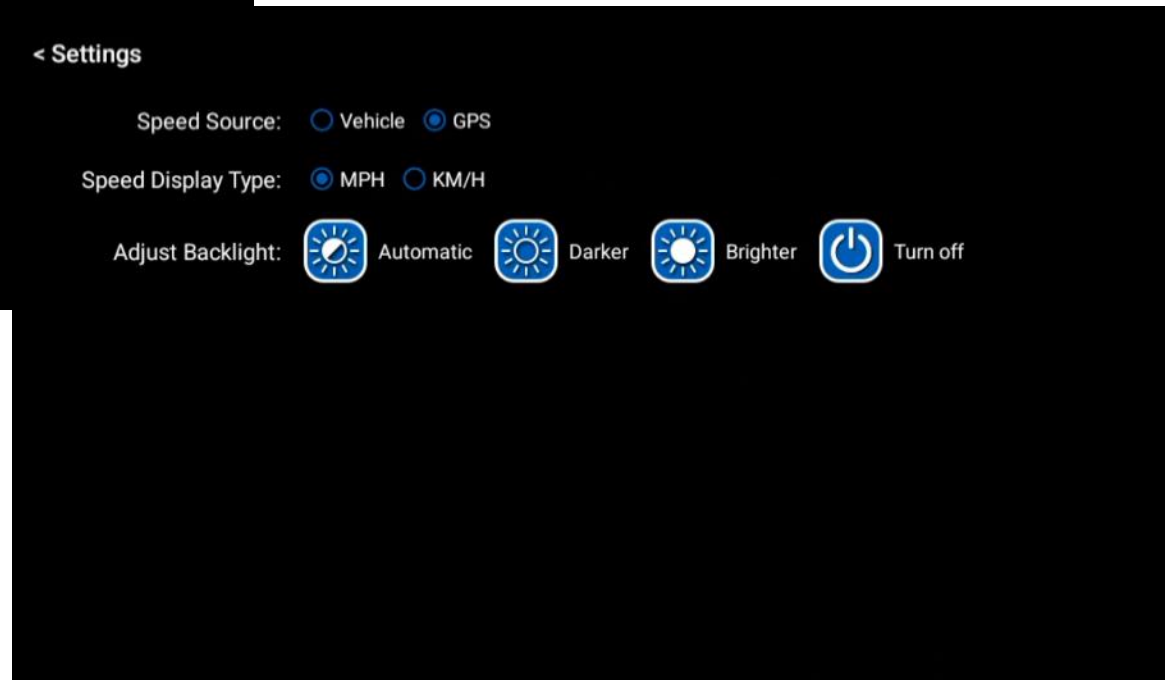


	Car Number	Gpsi Id	Note	Due Date	Completed Date	Created By	Created Date	Modified By	Modified Date
☑	3	4908	Local dealer needs this car toda...	17-Jul-2020	23-Oct-2020	DaveAstman	17-Jul-2020	Wildcats	23-Oct-2020
☑		4773	Check tire air pressure as it was ...	24-Jul-2020	02-Sep-2020	tim.amos	17-Jul-2020	DaveAstman	02-Sep-2020
☑		4773	Water batteries	15-Aug-2020	02-Sep-2020	tim.amos	13-Jul-2020	DaveAstman	02-Sep-2020
☑	3	4908	Villa 155 called front desk to let ...	19-Aug-2020	19-Aug-2020	DaveAstman	14-Jul-2020	DaveAstman	19-Aug-2020
☑	3	4908	Villa 112 needs cleaned on Friday	21-Aug-2020	28-Sep-2020	DaveAstman	19-Aug-2020	DaveAstman	28-Sep-2020
☑		4934	Test	25-Aug-2020	28-Sep-2020	justin.stack	24-Aug-2020	DaveAstman	28-Sep-2020
☑	3	4908	check brakes	29-Aug-2020	29-Jul-2020	tim.amos	29-Jul-2020	tim.amos	29-Jul-2020
☑	3	4908	Water Batteries	01-Sep-2020	16-Sep-2020	DaveAstman	20-Jul-2020	tim.amos	16-Sep-2020
☑	3	4908	Need to find out how to "add for...	04-Sep-2020	23-Oct-2020	DaveAstman	02-Sep-2020	Wildcats	23-Oct-2020
☑		4927	Windshield broken needs replaced	30-Sep-2020	23-Oct-2020	tim.amos	16-Sep-2020	Wildcats	23-Oct-2020
☑		4927	Water batteries	16-Oct-2020	16-Sep-2020	tim.amos	16-Sep-2020	tim.amos	16-Sep-2020
☑		4944	"Staff" & "Hospitality" modes res...	16-Oct-2020	23-Oct-2020	CarEntered	01-Oct-2020	Wildcats	23-Oct-2020
☐	23	4967	Note entered on car for "Select a...	31-May-2021		CarEntered	19-May-2021	CarEntered	19-May-2021
☐	23	4967	Note entered on car for "Service ...	31-May-2021		CarEntered	19-May-2021	CarEntered	19-May-2021
☐	23	4967	Note entered on car for "Remark...	31-May-2021		CarEntered	19-May-2021	CarEntered	19-May-2021
☐		4944	Note entered on car for "Service ...			CarEntered	29-Oct-2020	CarEntered	29-Oct-2020

Vehicle Settings Page – Vehicle Data or GPS Data

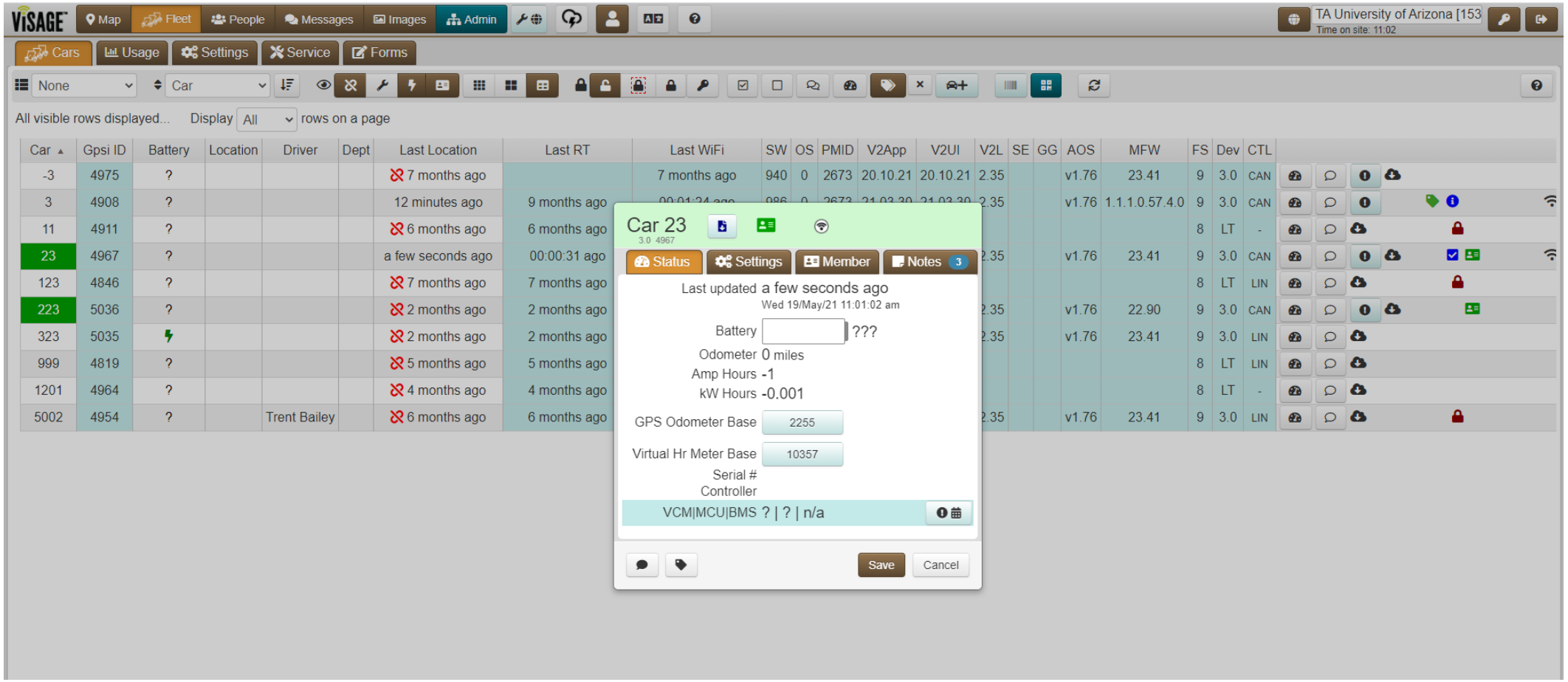


- Change between vehicle motor controller data or VDU GPS data for:
  - Speedometer
  - Odometer



- Manually set starting data if not provided by motor controller
  - Odometer
  - GPS Hour Meter

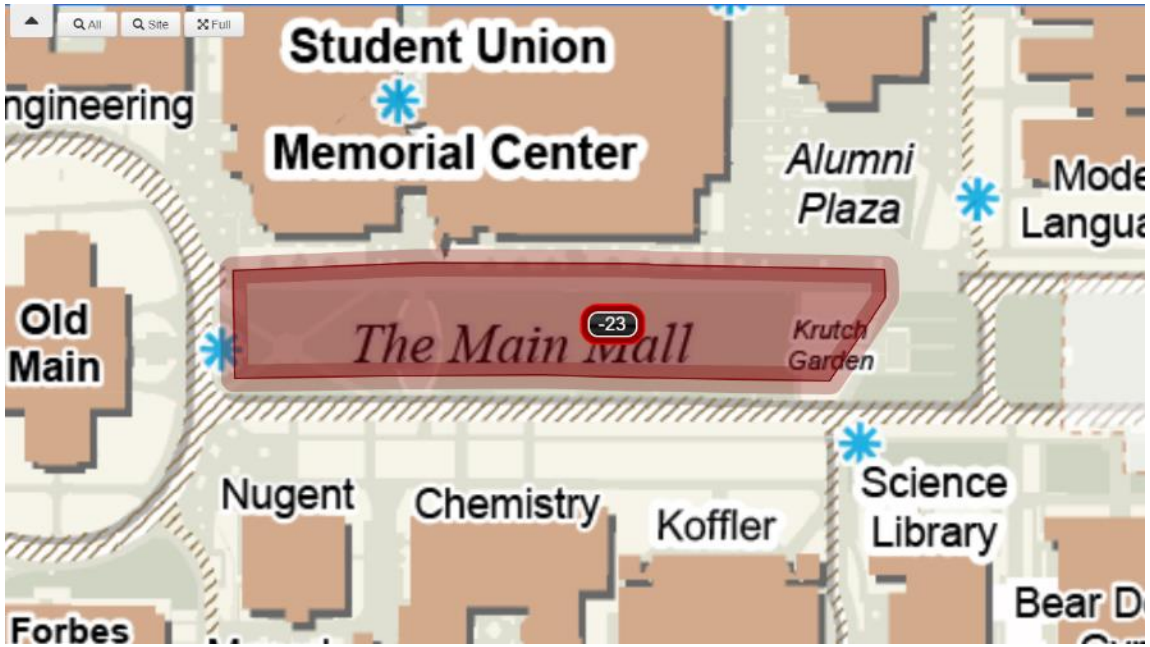
Non Club Car OD and Hour Meter Set-up (Web VCC)



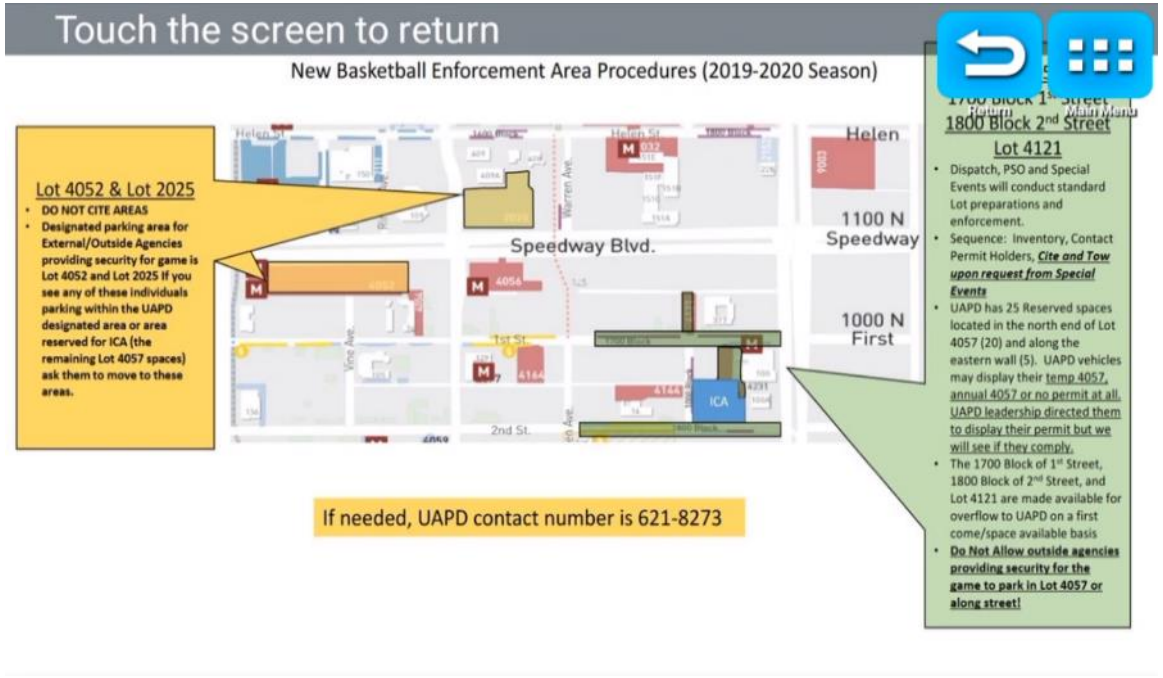
Non Club Car OD and Hour Meter Set-up (on screen)

Non Club Car Odometer Manual Setup

Car Control – Campus Example 1



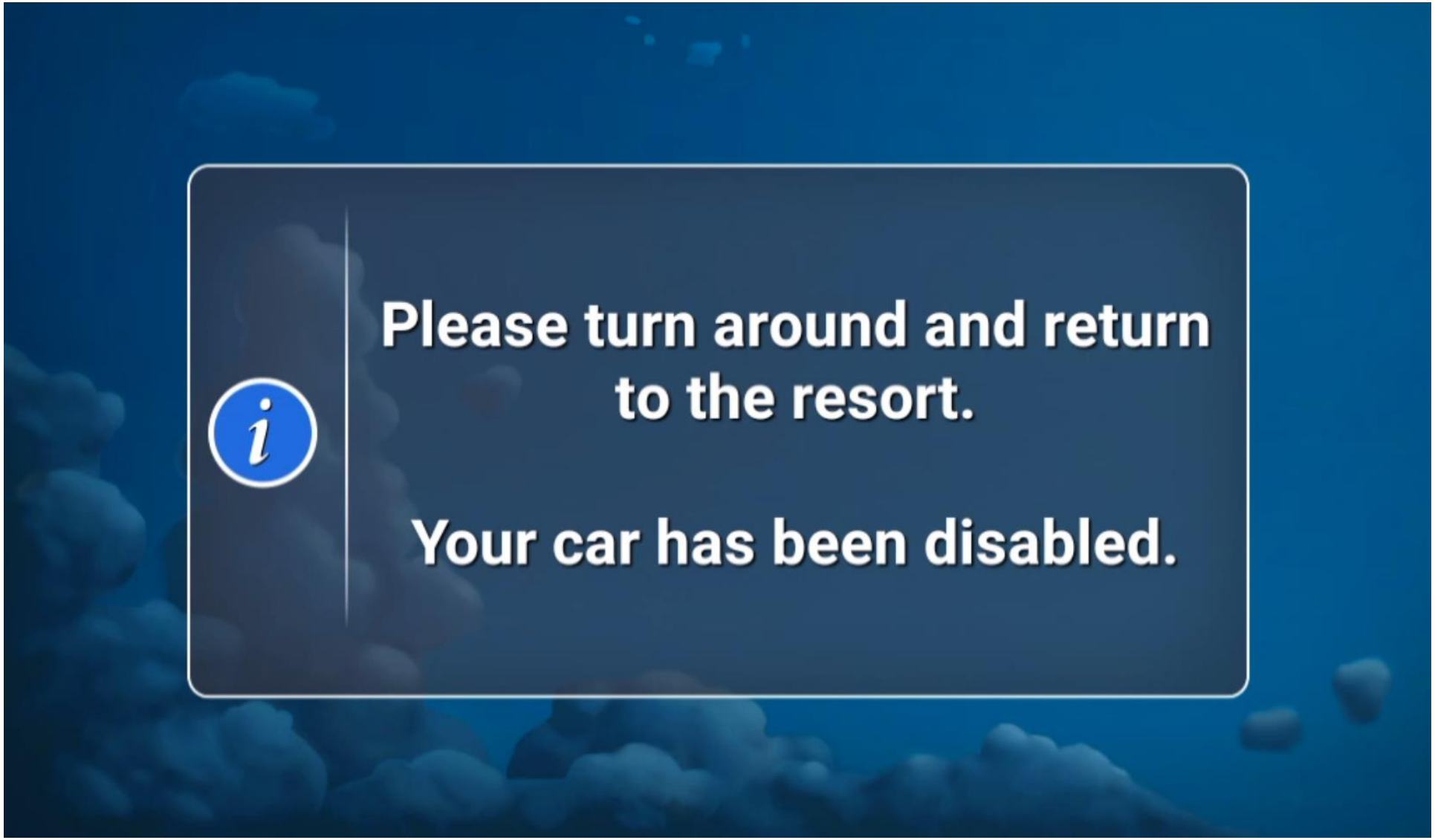
Car Control – Campus Example 2



Car Control – Campus Example 3

Car Control – Campground Example 1

Geofence – Campground



Club Car